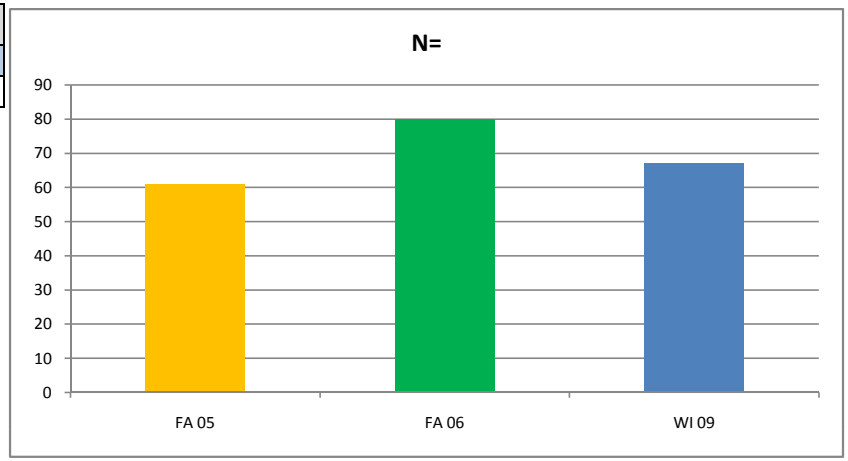
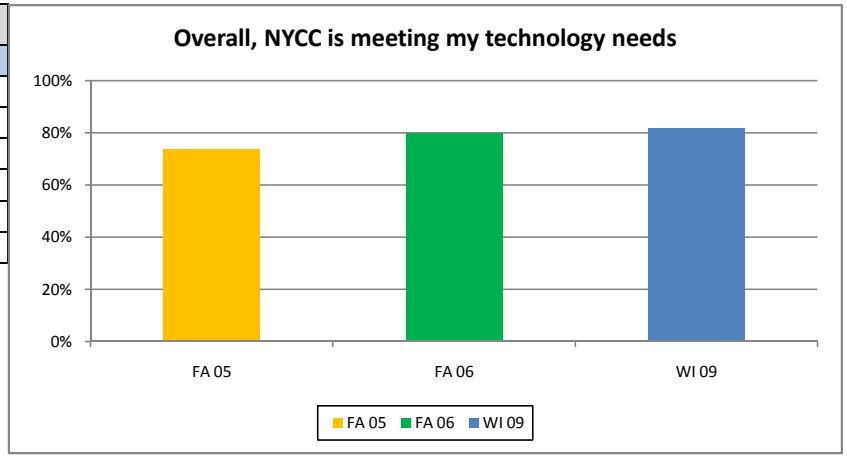
Staff Technology Survey
Winter 2009

Number of people surveyed:			
	FA 05	FA 06	WI 09
N=	61	80	67

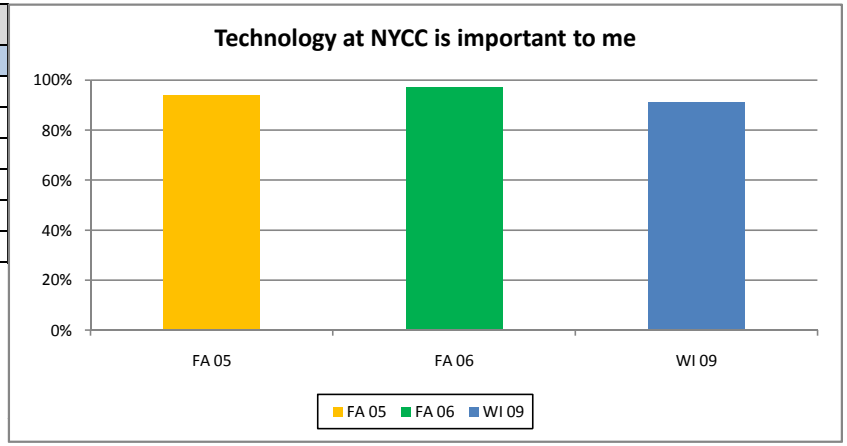


Overall, NYCC is meeting my technology needs.			
	FA 05	FA 06	WI 09
Strongly disagree	0%	0%	1%
	7%	0%	3%
	20%	20%	13%
	43%	39%	46%
Strongly agree	31%	41%	36%
Top 2 boxes	**74%**	**80%**	**82%**

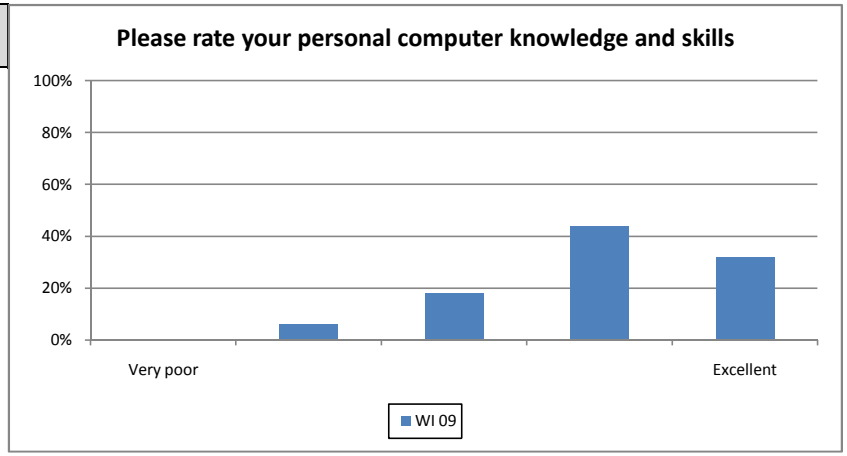


Staff Technology Survey
Winter 2009

Technology at NYCC is important to me.			
	FA 05	FA 06	WI 09
Strongly disagree	2%	0%	0%
	2%	0%	1%
	3%	4%	7%
	33%	32%	36%
Strongly agree	61%	65%	55%
Top 2 boxes	**94%**	**97%**	**91%**

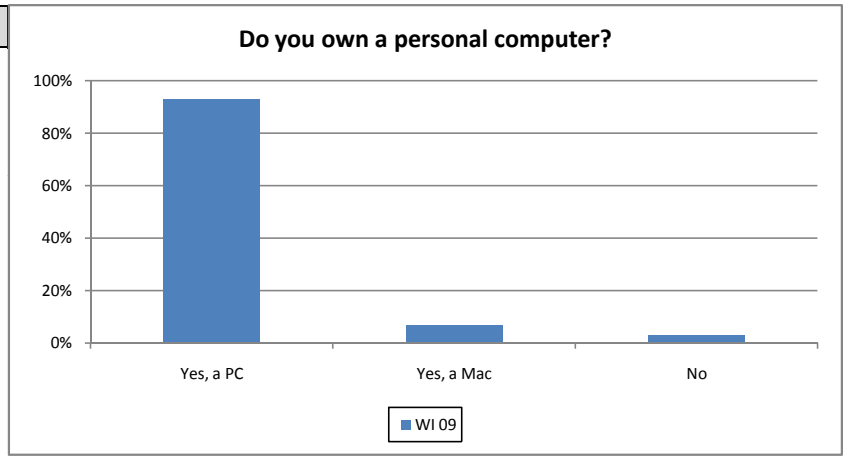


Please rate your personal computer knowledge and skills.	
	WI 09
Very poor	0%
	6%
	18%
	44%
Excellent	32%
Top 2 boxes	**76%**



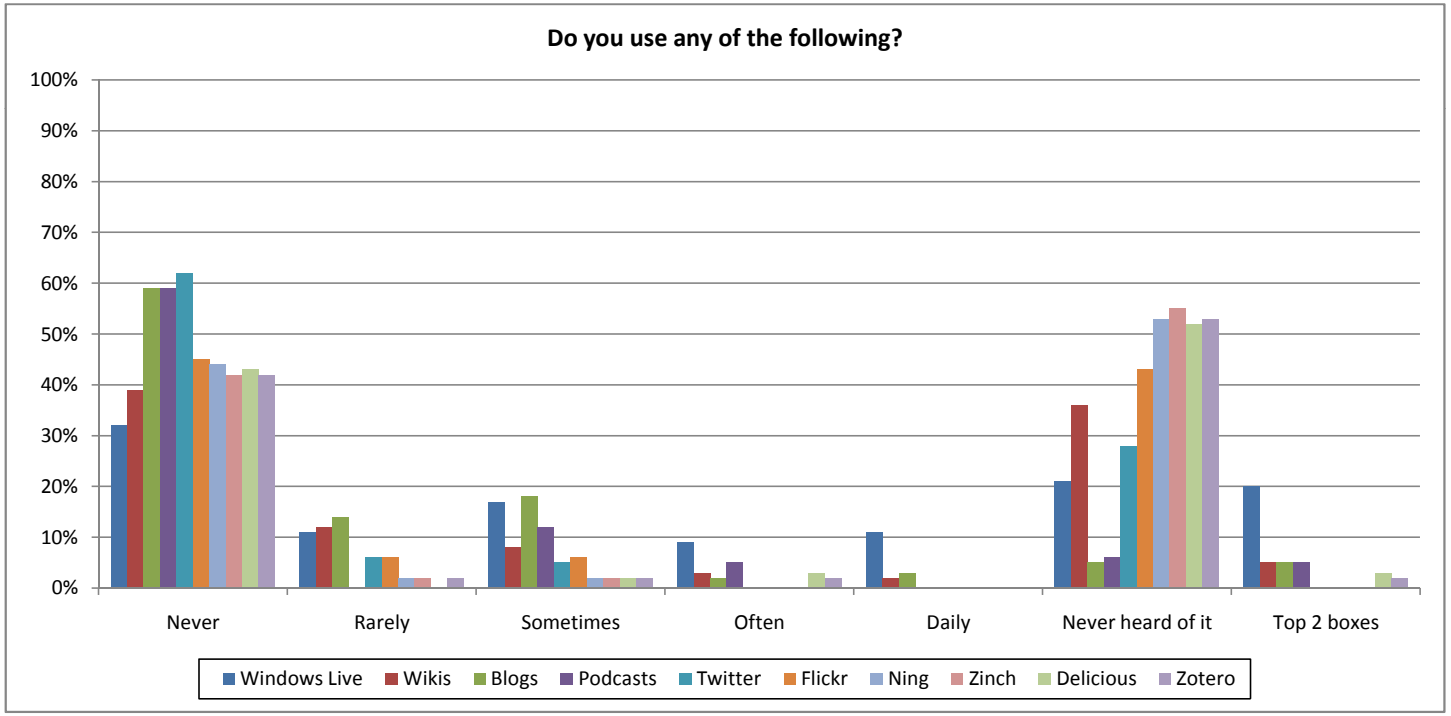
Staff Technology Survey
Winter 2009

Do you own a personal computer?	
	WI 09
Yes, a PC	93%
Yes, a Mac	7%
No	3%

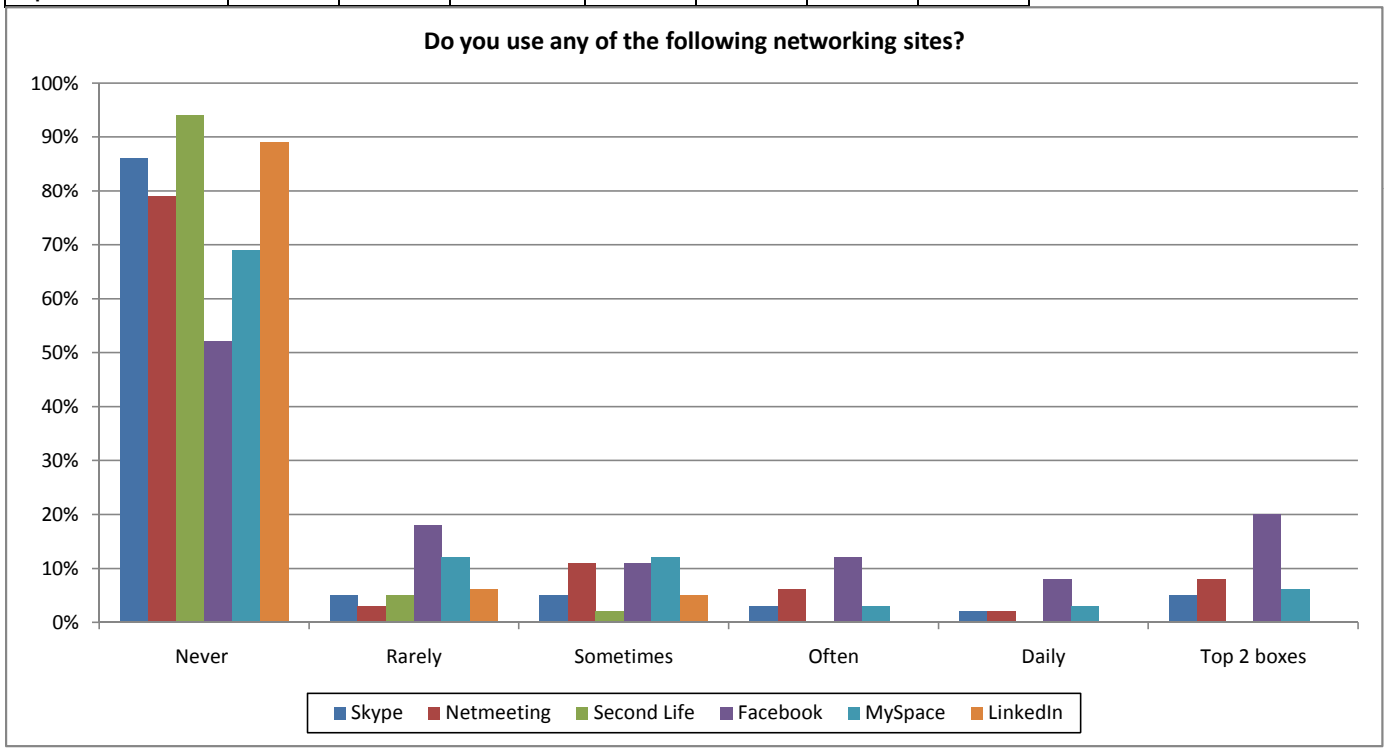


Staff Technology Survey
Winter 2009

Do you use any of the following?										
	Windows Live	Wikis	Blogs	Podcasts	Twitter	Flickr	Ning	Zinch	Delicious	Zotero
Winter 2009										
Never	32%	39%	59%	59%	62%	45%	44%	42%	43%	42%
Rarely	11%	12%	14%	18/%	6%	6%	2%	2%	0%	2%
Sometimes	17%	8%	18%	12%	5%	6%	2%	2%	2%	2%
Often	9%	3%	2%	5%	0%	0%	0%	0%	3%	2%
Daily	11%	2%	3%	0%	0%	0%	0%	0%	0%	0%
Never heard of it	21%	36%	5%	6%	28%	43%	53%	55%	52%	53%
Top 2 boxes	**20%**	**5%**	**5%**	**5%**	**0%**	**0%**	**0%**	**0%**	**3%**	**2%**

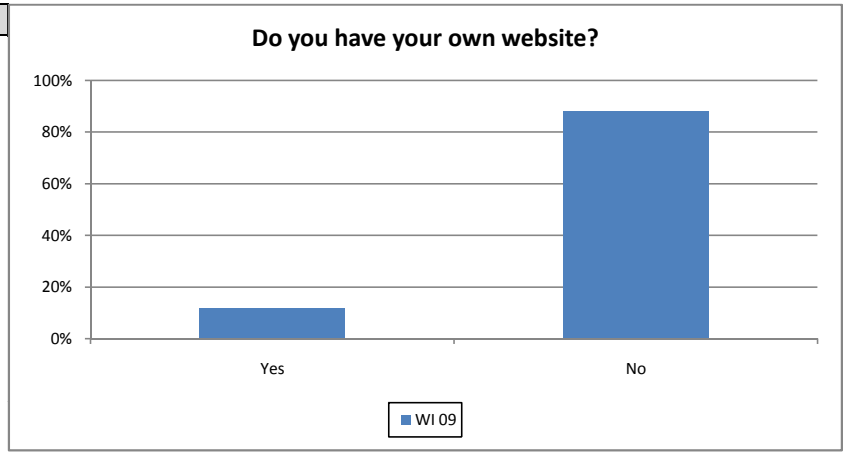


Do you use any of the following networking sites?							
	Skype	Netmeeting	Second Life	Facebook	MySpace	LinkedIn	Plaxo
Winter 2009							
Never	86%	79%	94%	52%	69%	89%	94%
Rarely	5%	3%	5%	18%	12%	6%	3%
Sometimes	5%	11%	2%	11%	12%	5%	3%
Often	3%	6%	0%	12%	3%	0%	0%
Daily	2%	2%	0%	8%	3%	0%	0%
Top 2 boxes	**5%**	**8%**	**0%**	**20%**	**6%**	**0%**	**0%**

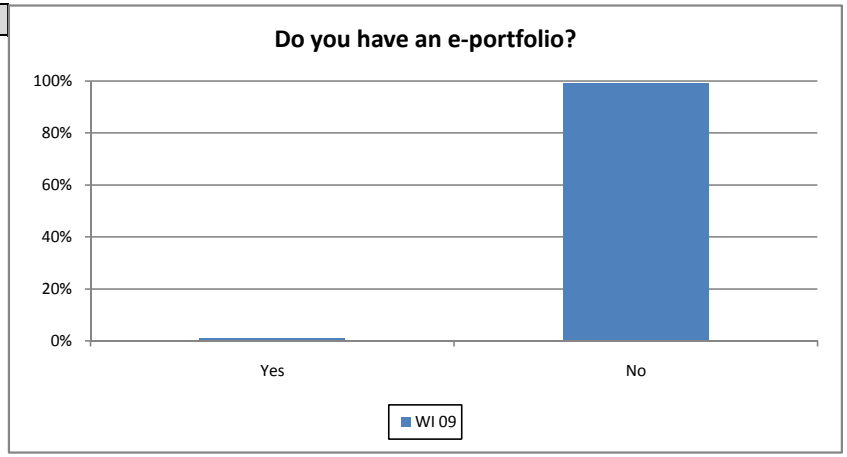


Staff Technology Survey
Winter 2009

Do you have your own website?	
	WI 09
Yes	12%
No	88%

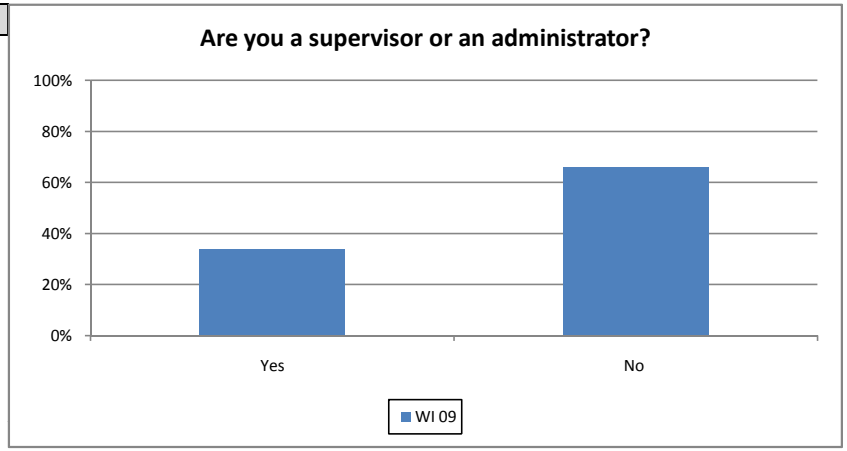


Do you have an e-portfolio?	
	WI 09
Yes	1%
No	99%

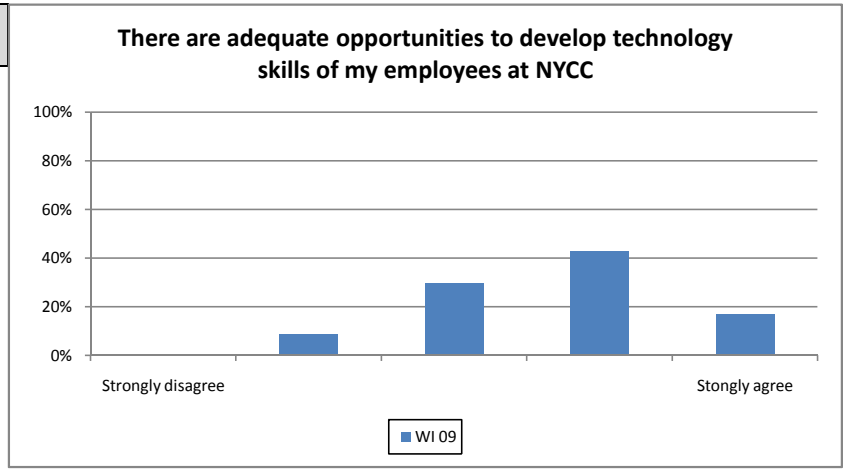


Staff Technology Survey
Winter 2009

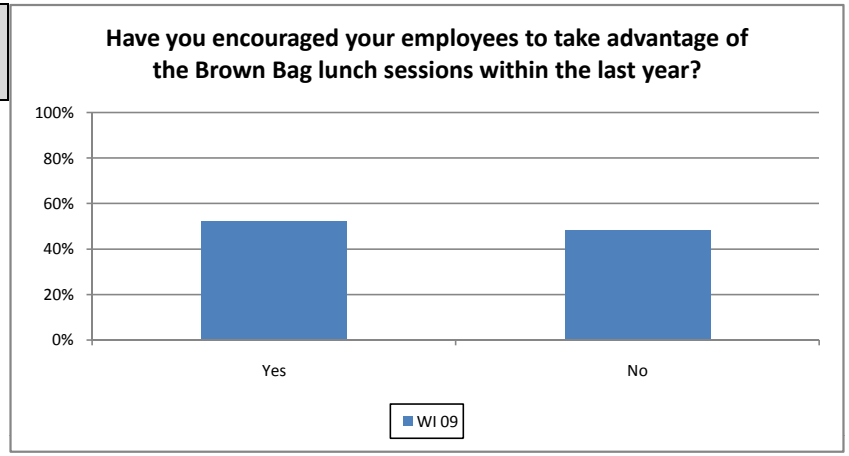
Are you a supervisor or an administrator?	
	WI 09
Yes	34%
No	66%



There are adequate opportunities to develop technology skills of my employees at NYCC.	
	WI 09
Strongly disagree	0%
	9%
	30%
	43%
Stongly agree	17%



Have you encouraged your employees to take advantage of the Brown Bag lunch sessions within the last year?	
	WI 09
Yes	52%
No	48%

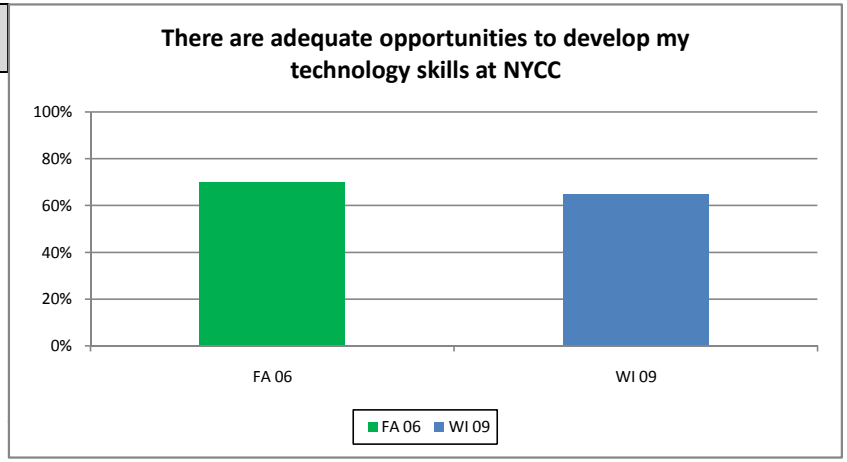


Have you found the Brown Bag lunch sessions helpful to enhancing your employees' skills?	
	WI 09
Not helpful	18%
	12%
	41%
	24%
Very helpful	6%
Top 2 boxes	**30%**

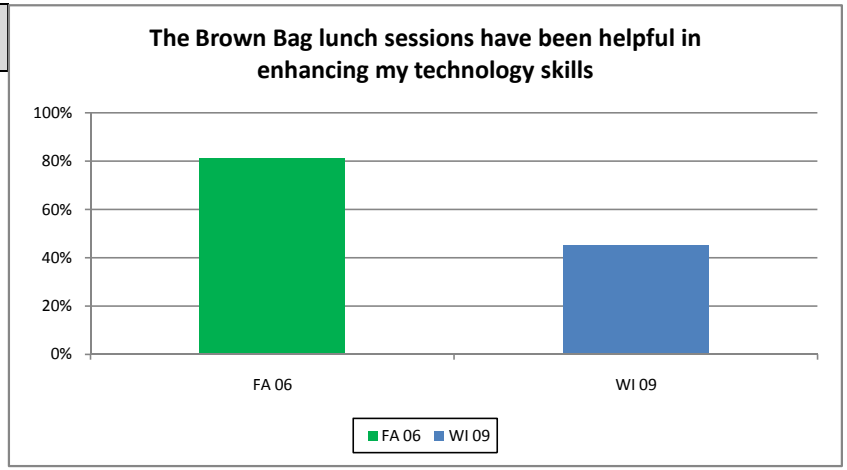


Staff Technology Survey
Winter 2009

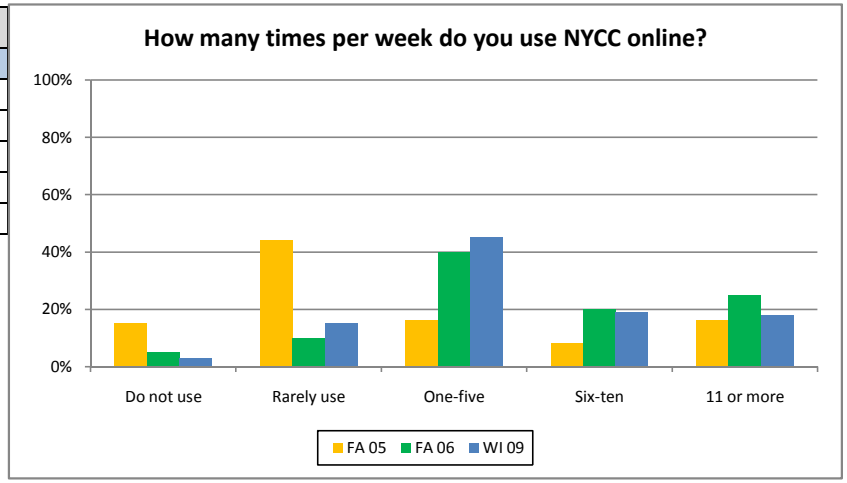
There are adequate opportunities to develop my technology skills at NYCC.		
	FA 06	WI 09
Stronly disagree	0%	0%
	0%	6%
	25%	25%
	35%	40%
Strongly agree	35%	25%
Top 2 boxes	**70%**	**65%**
N/A	4%	3%



The Brown Bag lunch sessions have been helpful in enhancing my technology skills.		
	FA 06	WI 09
Stronly disagree	0%	4%
	4%	12%
	15%	39%
	54%	29%
Strongly agree	27%	16%
Top 2 boxes	**81%**	**45%**

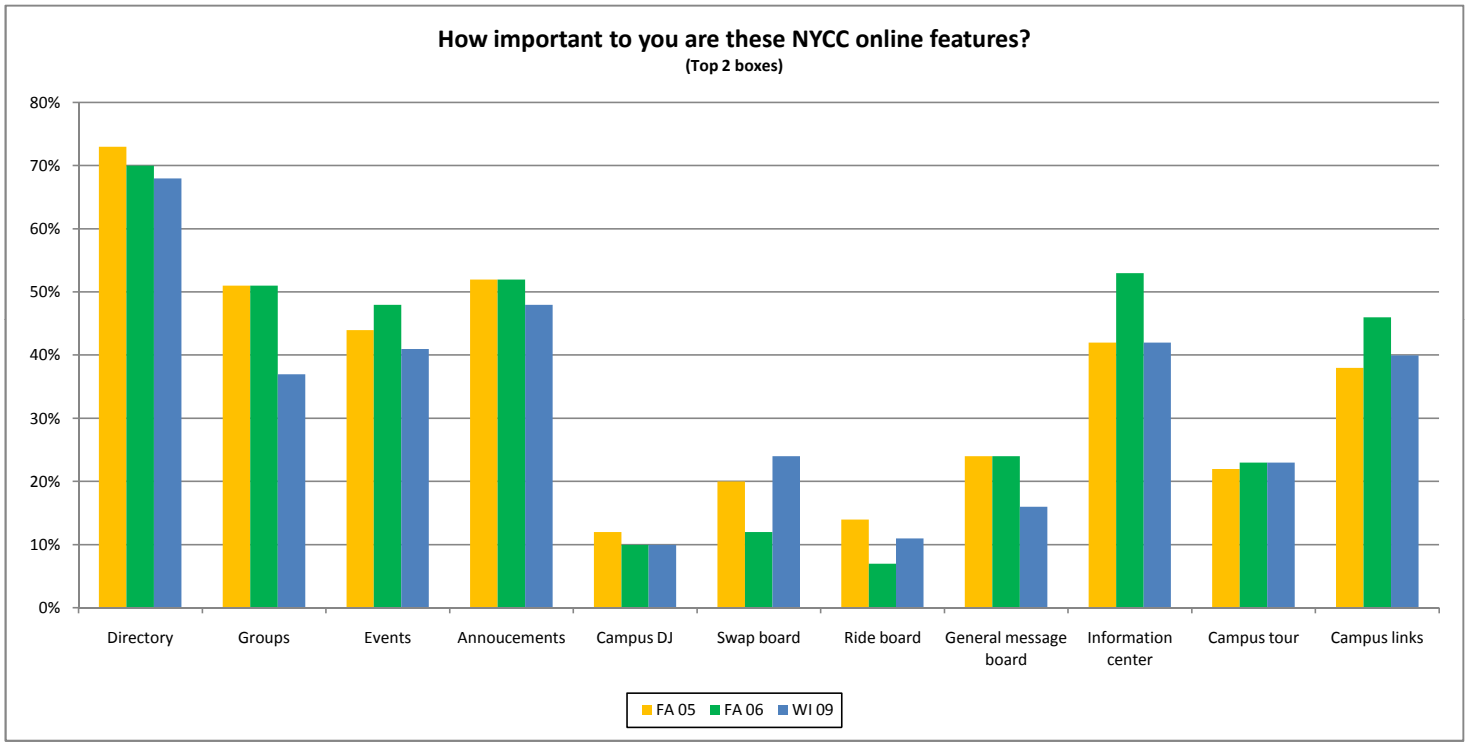


How many times per week do you use NYCC online?			
	FA 05	FA 06	WI 09
Do not use	15%	5%	3%
Rarely use	44%	10%	15%
One-five	16%	40%	45%
Six-ten	8%	20%	19%
11 or more	16%	25%	18%



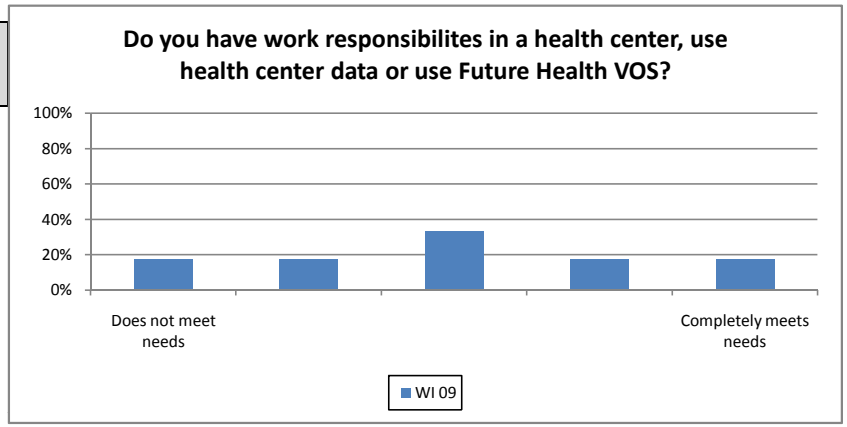
Staff Technology Survey
Winter 2009

How important to you are these NYCC online features?											
	Directory	Groups	Events	Annoucements	Campus DJ	Swap board	Ride board	General message board	Information center	Campus tour	Campus links
FA 05											
Not important	0%	4%	6%	6%	29%	15%	20%	6%	2%	20%	8%
	6%	4%	2%	4%	10%	12%	8%	10%	10%	12%	6%
	17%	18%	29%	26%	17%	17%	18%	35%	31%	22%	27%
	44%	29%	24%	30%	6%	12%	6%	12%	18%	12%	23%
Very important	29%	22%	20%	22%	6%	8%	8%	12%	24%	10%	15%
Top 2 Boxes	**73%**	**51%**	**44%**	**52%**	**12%**	**20%**	**14%**	**24%**	**42%**	**22%**	**38%**
N/A	4%	22%	18%	12%	31%	35%	39%	23%	14%	22%	21%
FA 06											
Not important	1%	1%	4%	5%	31%	22%	32%	16%	4%	19%	5%
	1%	13%	12%	13%	20%	15%	5%	16%	11%	11%	16%
	27%	25%	29%	27%	11%	19%	16%	28%	26%	20%	22%
	45%	31%	29%	32%	7%	8%	4%	15%	34%	16%	32%
Very important	25%	20%	19%	20%	3%	4%	3%	9%	19%	7%	14%
Top 2 Boxes	**70%**	**51%**	**48%**	**52%**	**10%**	**12%**	**7%**	**24%**	**53%**	**23%**	**46%**
N/A	0%	9%	7%	3%	29%	32%	39%	15%	5%	27%	11%
WI 09											
Not important	5%	8%	11%	9%	48%	39%	52%	27%	18%	36%	21%
	12%	22%	12%	20%	9%	13%	13%	19%	6%	14%	11%
	12%	22%	27%	14%	20%	10%	8%	23%	27%	14%	17%
	23%	20%	27%	28%	8%	16%	6%	10%	23%	12%	21%
Very important	45%	17%	14%	20%	2%	8%	5%	6%	19%	11%	19%
Top 2 Boxes	**68%**	**37%**	**41%**	**48%**	**10%**	**24%**	**11%**	**16%**	**42%**	**23%**	**40%**
N/A	3%	11%	9%	8%	14%	15%	16%	15%	6%	12%	11%

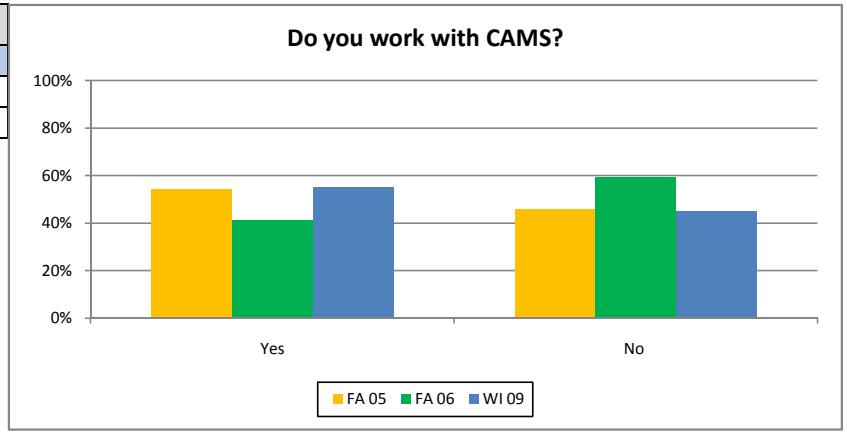

How important to you are these NYCC online features?
(Top 2 boxes)
80%
70%
60%
50%
40%
30%
20%
10%
0%
Directory
Groups
Events
Annoucements
Campus DJ
Swap board
Ride board
General message board
Information center
Campus tour
Campus links
FA 05
FA 06
WI 09

Staff Technology Survey
Winter 2009

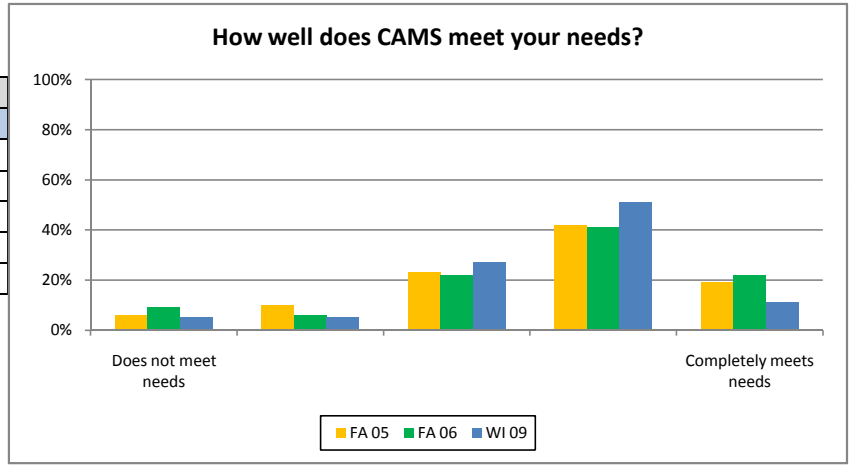
Do you have work responsibilites in a health center, use health center data or use Future Health VOS?	
	WI 09
Does not meet needs	17%
	17%
	33%
	17%
Completely meets needs	17%



Do you work with CAMS?			
	FA 05	FA 06	WI 09
Yes	54%	41%	55%
No	46%	59%	45%

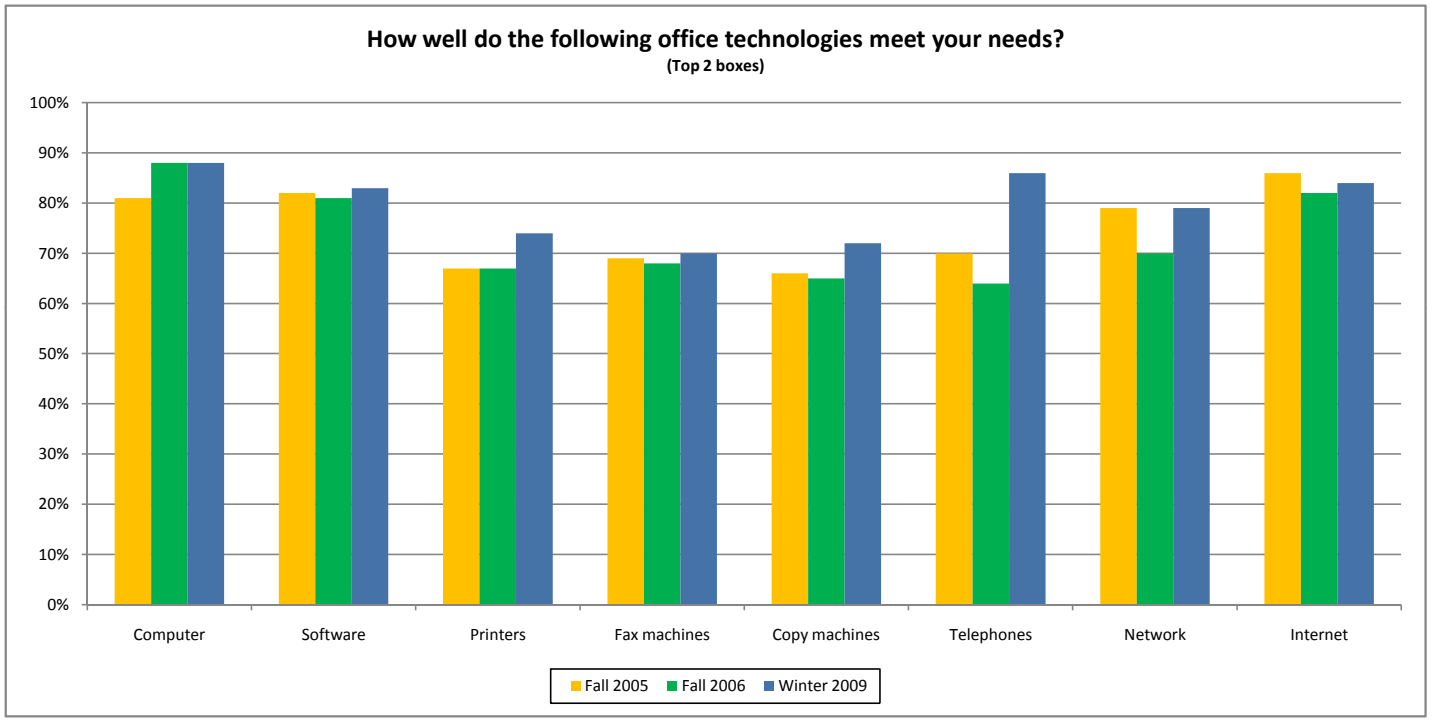


How well does CAMS meet your needs?			
	FA 05	FA 06	WI 09
Does not meet needs	6%	9%	5%
	10%	6%	5%
	23%	22%	27%
	42%	41%	51%
Completely meets needs	19%	22%	11%

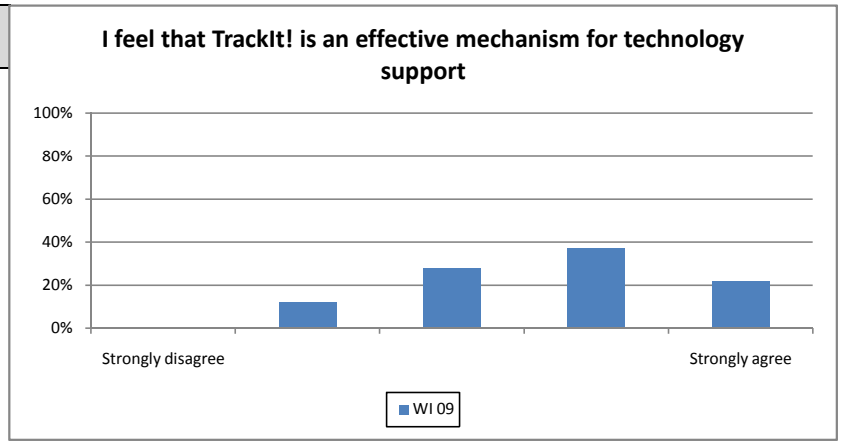


Staff Technology Survey
Winter 2009

How well do the following office technologies meet your needs?								
	Computer	Software	Printers	Fax machines	Copy machines	Telephones	Network	Internet
Fall 2005								
Does not meet needs	0%	0%	5%	2%	2%	2%	0%	0%
	3%	3%	10%	3%	3%	10%	2%	2%
	15%	14%	16%	17%	24%	17%	10%	10%
	34%	41%	29%	28%	33%	34%	43%	37%
Completely meets	47%	41%	38%	41%	33%	36%	36%	49%
Top 2 Boxes	**81%**	**82%**	**67%**	**69%**	**66%**	**70%**	**79%**	**86%**
N/A	0%	2%	2%	9%	5%	2%	9%	2%
Fall 2006								
Does not meet needs	0%	0%	4%	4%	4%	5%	0%	0%
	1%	1%	6%	3%	8%	10%	4%	4%
	9%	16%	21%	20%	22%	19%	22%	14%
	32%	39%	31%	38%	35%	33%	37%	35%
Completely meets	56%	42%	36%	30%	30%	31%	33%	47%
Top 2 Boxes	**88%**	**81%**	**67%**	**68%**	**65%**	**64%**	**70%**	**82%**
N/A	1%	1%	1%	5%	1%	1%	5%	0%
Winter 2009								
Does not meet needs	0%	0%	3%	3%	2%	5%	2%	0%
	2%	5%	3%	5%	8%	2%	5%	2%
	11%	11%	20%	12%	15%	8%	12%	14%
	35%	41%	32%	36%	33%	30%	37%	39%
Completely meets	53%	42%	42%	34%	39%	56%	42%	45%
Top 2 Boxes	**88%**	**83%**	**74%**	**70%**	**72%**	**86%**	**79%**	**84%**
N/A	0%	2%	0%	9%	3%	0%	3%	0%

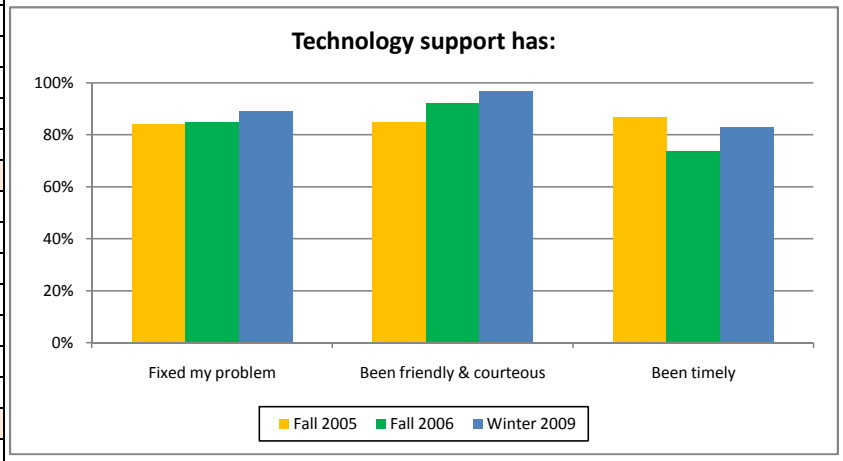

How well do the following office technologies meet your needs?
(Top 2 boxes)
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
Computer
Software
Printers
Fax machines
Copy machines
Telephones
Network
Internet
Fall 2005
Fall 2006
Winter 2009

I feel that TrackIt! is an effective mechanism for technology support.	
	WI 09
Strongly disagree	0%
	12%
	28%
	37%
Strongly agree	22%

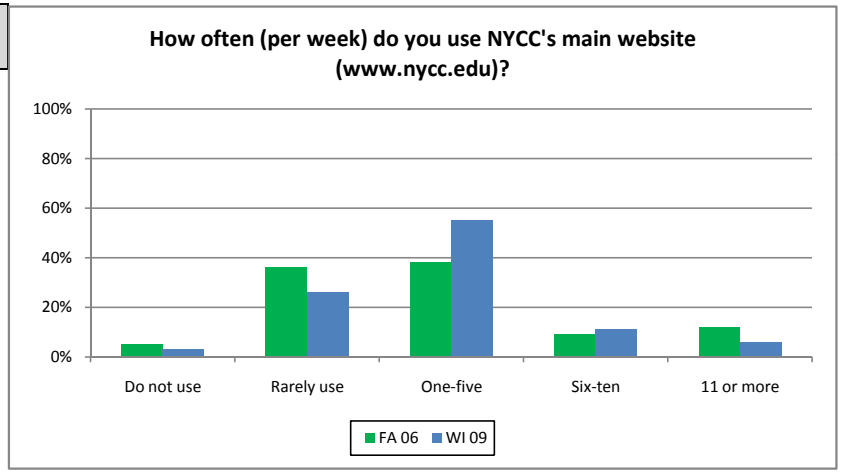


Staff Technology Survey
Winter 2009

Technology support has:			
	Fixed my problem	Been friendly & courteous	Been timely
Fall 2005			
Strongly disagree	3%	6%	3%
	9%	3%	9%
	3%	6%	0%
	36%	27%	42%
Strongly agree	48%	58%	45%
Top 2 Boxes	**84%**	**85%**	**87%**
N/A	0%	0%	0%
Fall 2006			
Strongly disagree	0%	0%	2%
	1%	1%	4%
	11%	6%	18%
	34%	28%	34%
Strongly agree	51%	64%	40%
Top 2 Boxes	**85%**	**92%**	**74%**
N/A	2%	1%	2%
Winter 2009			
Strongly disagree	0%	0%	0%
	0%	0%	2%
	9%	2%	14%
	39%	27%	30%
Strongly agree	50%	70%	53%
Top 2 Boxes	**89%**	**97%**	**83%**
N/A	2%	2%	2%

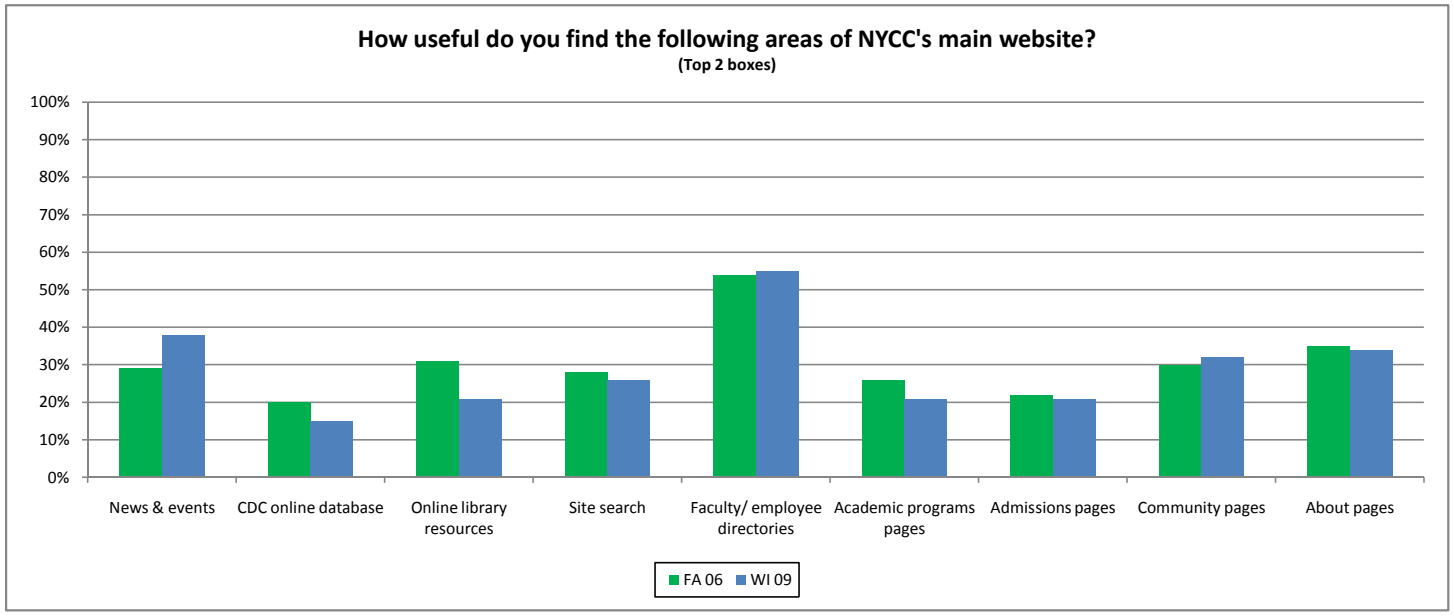


How often (per week) do you use NYCC's main website (www.nycc.edu)?		
	FA 06	WI 09
Do not use	5%	3%
Rarely use	36%	26%
One-five	38%	55%
Six-ten	9%	11%
11 or more	12%	6%



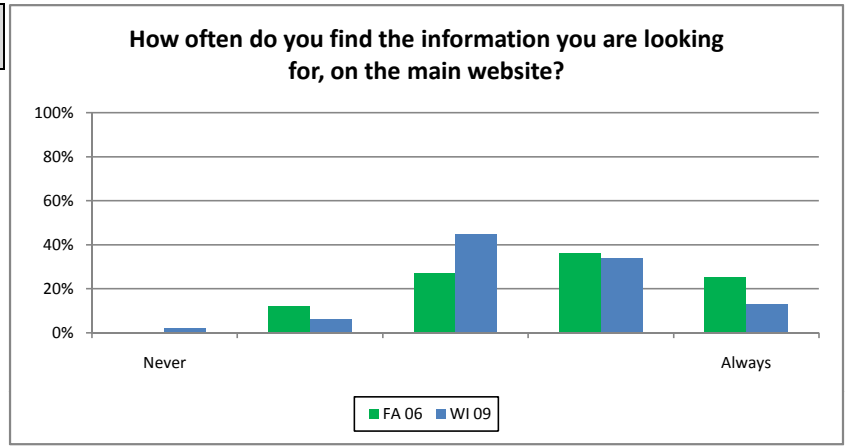
Staff Technology Survey
Winter 2009

How useful do you find the following areas of NYCC's main website?									
	News & events	CDC online database	Online library resources	Site search	Faculty/ employee directories	Academic programs pages	Admissions pages	Community pages	About pages
FA 06									
Not useful	4%	8%	5%	5%	4%	6%	8%	4%	6%
	5%	6%	5%	8%	3%	5%	4%	8%	4%
	30%	10%	12%	21%	17%	14%	12%	17%	14%
	19%	14%	13%	19%	29%	18%	9%	19%	22%
Very useful	10%	6%	18%	9%	25%	8%	13%	11%	13%
Top 2 Boxes	**29%**	**20%**	**31%**	**28%**	**54%**	**26%**	**22%**	**30%**	**35%**
N/A	31%	55%	47%	38%	22%	48%	55%	41%	40%
WI 09									
Not useful	5%	7%	8%	10%	5%	10%	10%	5%	5%
	10%	8%	8%	8%	5%	8%	8%	8%	8%
	25%	25%	23%	21%	24%	18%	18%	26%	25%
	25%	10%	11%	18%	30%	16%	16%	24%	23%
Very useful	13%	5%	10%	8%	25%	5%	5%	8%	11%
Top 2 Boxes	**38%**	**15%**	**21%**	**26%**	**55%**	**21%**	**21%**	**32%**	**34%**
N/A	22%	46%	40%	34%	11%	44%	44%	29%	28%

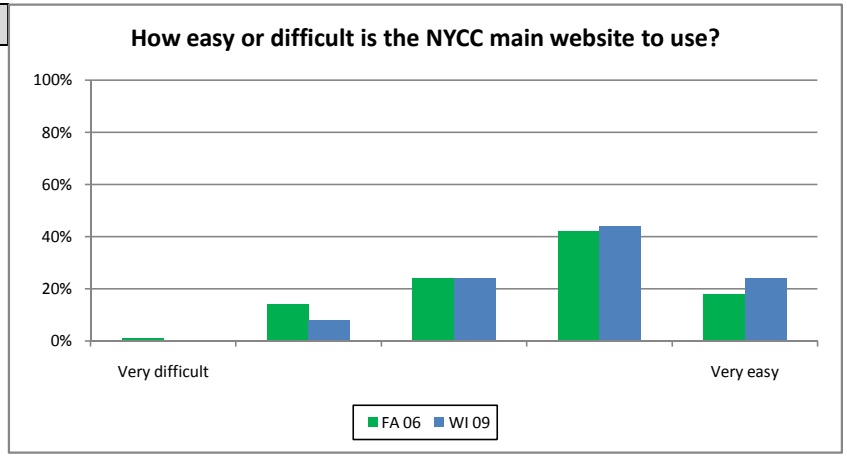


Staff Technology Survey
Winter 2009

How often do you find the information you are looking for, on the main website?		
	FA 06	WI 09
Never	0%	2%
	12%	6%
	27%	45%
	36%	34%
Always	25%	13%



How easy or difficult is the NYCC main website to use?		
	FA 06	WI 09
Very difficult	1%	0%
	14%	8%
	24%	24%
	42%	44%
Very easy	18%	24%



Overall, how satisfied are you with the technology at NYCC?		
	FA 06	WI 09
Very dissatisfied	0%	0%
	3%	3%
	14%	11%
	45%	52%
Very satisfied	38%	34%
Top 2 boxes	**83%**	**86%**

