

## **State Complaint Contact List**

**For any student who made a complaint regarding distance education at Northeast College of Health Sciences (Northeast) and is unsatisfied with the outcome of Northeast's internal complaint process, the resolution (except for complaints about grades or student conduct violations) may be appealed to the following entity:**

### **New York State Portal Entity Contact:**

Emily Sutherland  
Supervisor of Higher Education Programs  
New York State Education Department  
89 Washington Avenue  
Albany, NY 12234  
518.474.1551  
[IHEauthorize@nysed.gov](mailto:IHEauthorize@nysed.gov)

**For students who reside in the following state, and wish to appeal Northeast's complaint resolution, please follow the link below to the individual state complaint processes.**

### **California**

[Consumer Complaint Information](#)

California Department of Consumer Affairs  
Consumer Information Center  
1625 North Market Blvd., Suite N-112  
Sacramento, CA 95834  
(833) 942-1120  
Email: [dca@dca.ca.gov](mailto:dca@dca.ca.gov)

### **Military Personnel**

[Consumer Complaint Information](#)