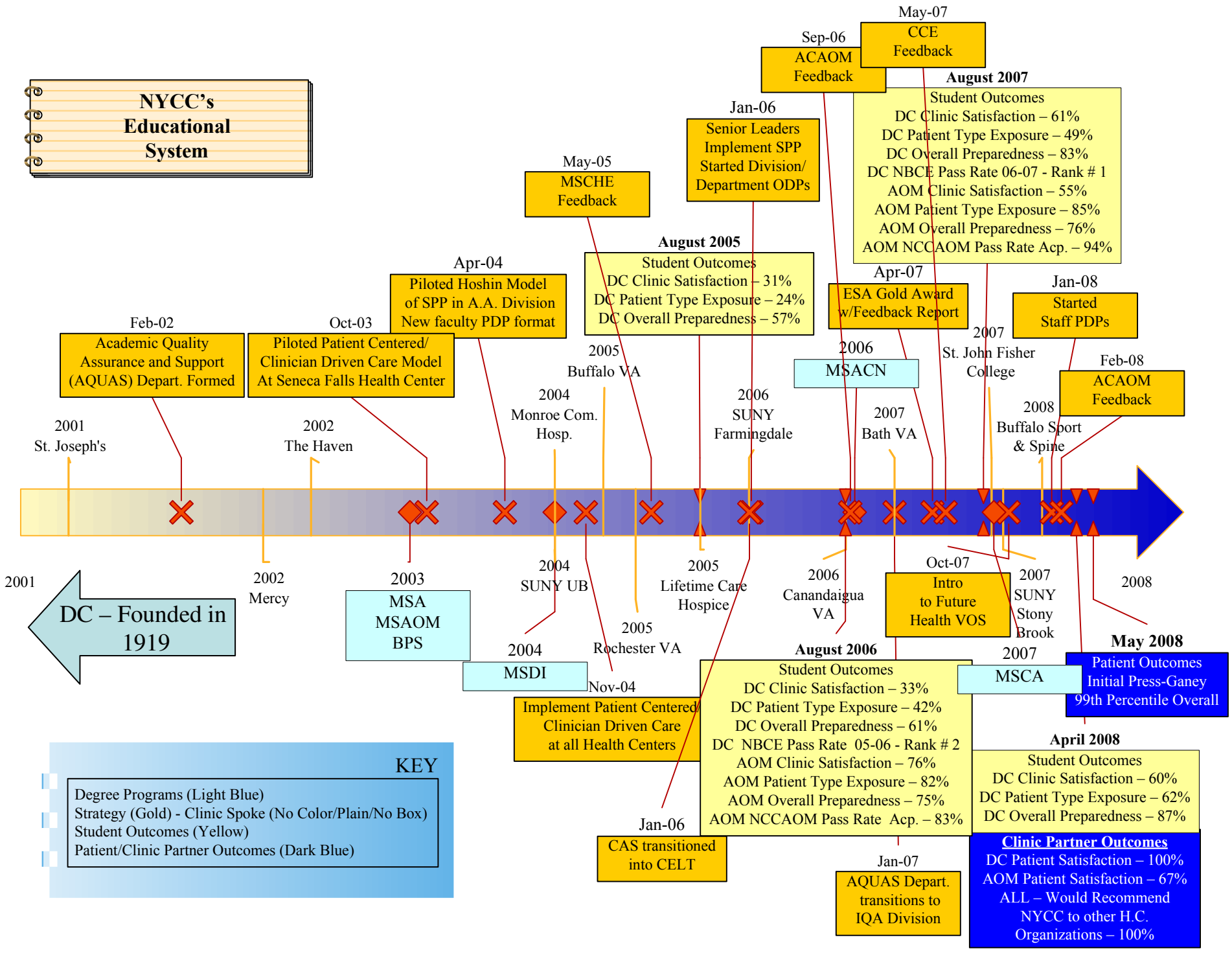

NYCC's Educational System
DC – Founded in 1919
2001
St. Joseph's
2002
Mercy
2002
The Haven
Feb-02
Academic Quality Assurance and Support (AQUAS) Depart. Formed
2003
MSA
MSAOM
BPS
Oct-03
Piloted Patient Centered/ Clinician Driven Care Model At Seneca Falls Health Center
Apr-04
Piloted Hoshin Model of SPP in A.A. Division New faculty PDP format
2004
Monroe Com. Hosp.
2004
SUNY UB
2004
MSDI
May-05
MSCHE Feedback
2005
Buffalo VA
2005
Rochester VA
Nov-04
Implement Patient Centered/ Clinician Driven Care at all Health Centers
August 2005
Student Outcomes
DC Clinic Satisfaction – 31%
DC Patient Type Exposure – 24%
DC Overall Preparedness – 57%
2005
Lifetime Care Hospice
Jan-06
Senior Leaders Implement SPP Started Division/ Department ODPs
2006
SUNY Farmingdale
Jan-06
CAS transitioned into CELT
2006
Canandaigua VA
2006
MSACN
Sep-06
ACAOM Feedback
August 2006
Student Outcomes
DC Clinic Satisfaction – 33%
DC Patient Type Exposure – 42%
DC Overall Preparedness – 61%
DC NBCE Pass Rate 05-06 - Rank # 2
AOM Clinic Satisfaction – 76%
AOM Patient Type Exposure – 82%
AOM Overall Preparedness – 75%
AOM NCCAOM Pass Rate Acp. – 83%
May-07
CCE Feedback
August 2007
Student Outcomes
DC Clinic Satisfaction – 61%
DC Patient Type Exposure – 49%
DC Overall Preparedness – 83%
DC NBCE Pass Rate 06-07 - Rank # 1
AOM Clinic Satisfaction – 55%
AOM Patient Type Exposure – 85%
AOM Overall Preparedness – 76%
AOM NCCAOM Pass Rate Acp. – 94%
Apr-07
ESA Gold Award w/Feedback Report
2007
Bath VA
Oct-07
Intro to Future Health VOS
2007
St. John Fisher College
2007
SUNY Stony Brook
2007
MSCA
Jan-07
AQUAS Depart. transitions to IQA Division
2008
Buffalo Sport & Spine
Jan-08
Started Staff PDPs
Feb-08
ACAOM Feedback
2008
May 2008
Patient Outcomes
Initial Press-Ganey
99th Percentile Overall
April 2008
Student Outcomes
DC Clinic Satisfaction – 60%
DC Patient Type Exposure – 62%
DC Overall Preparedness – 87%
Clinic Partner Outcomes
DC Patient Satisfaction – 100%
AOM Patient Satisfaction – 67%
ALL – Would Recommend NYCC to other H.C. Organizations – 100%
KEY
Degree Programs (Light Blue)
Strategy (Gold) - Clinic Spoke (No Color/Plain/No Box)
Student Outcomes (Yellow)
Patient/Clinic Partner Outcomes (Dark Blue)