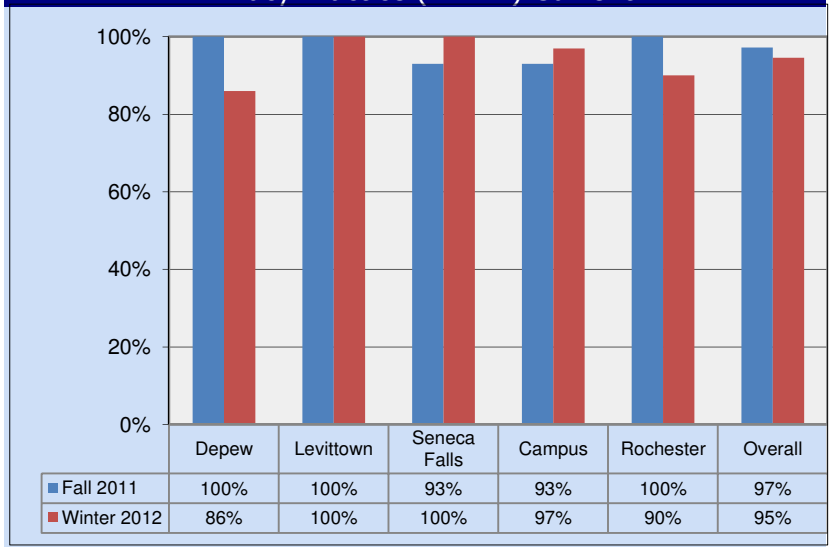
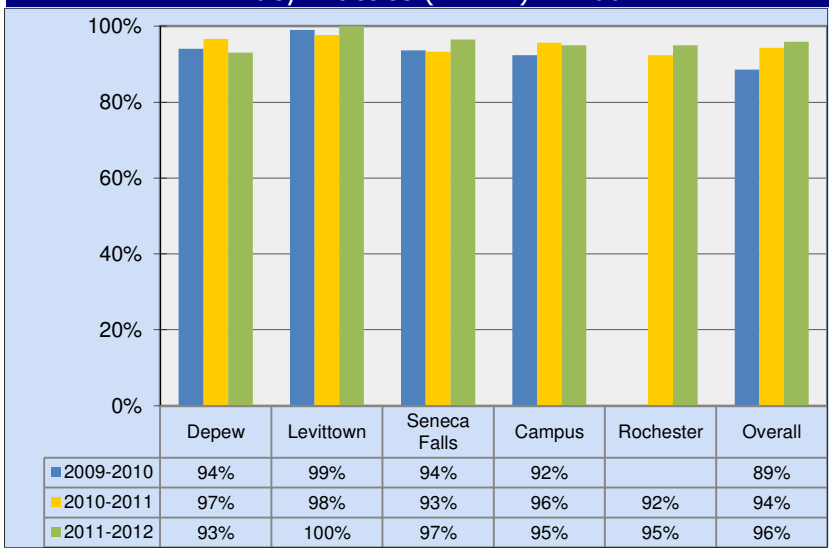
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Privacy Practice (HIPAA) Current



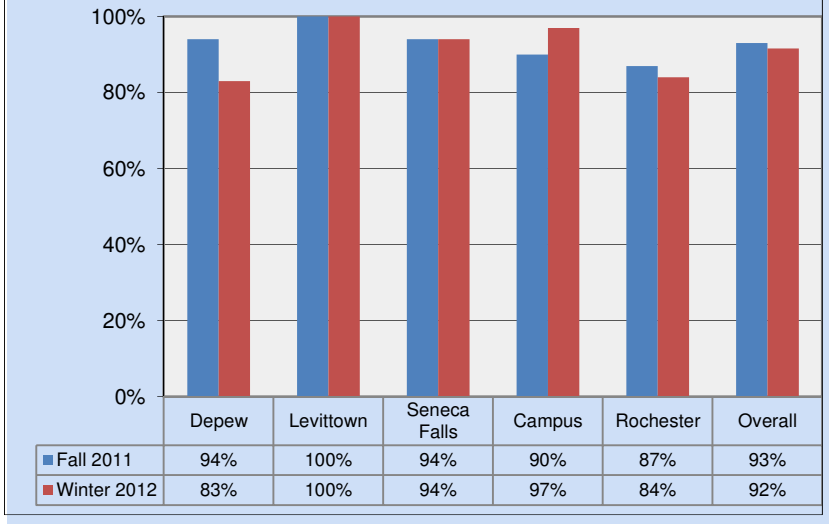
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	100%	100%	93%	93%	100%	97%
Winter 2012	86%	100%	100%	97%	90%	95%

Privacy Practice (HIPAA) Annual



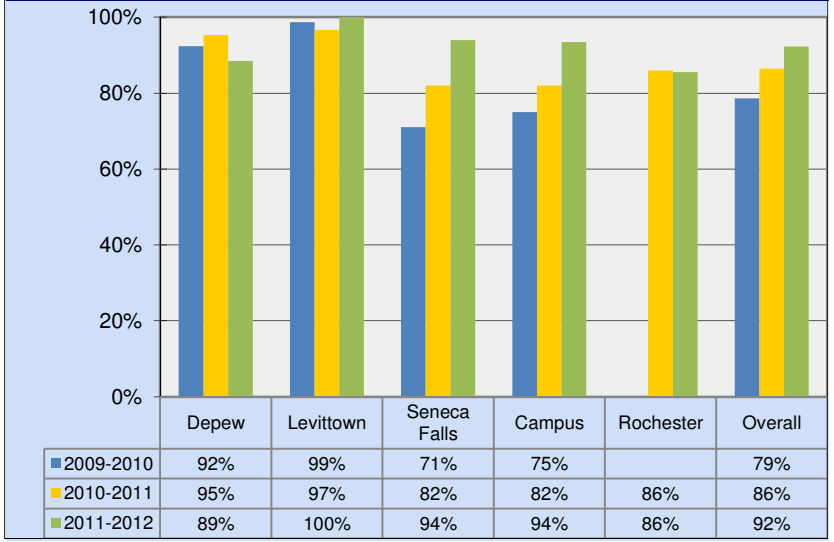
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	94%	99%	94%	92%		89%
2010-2011	97%	98%	93%	96%	92%	94%
2011-2012	93%	100%	97%	95%	95%	96%

Informed Consent: Procedures Specified - Current



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	94%	100%	94%	90%	87%	93%
Winter 2012	83%	100%	94%	97%	84%	92%

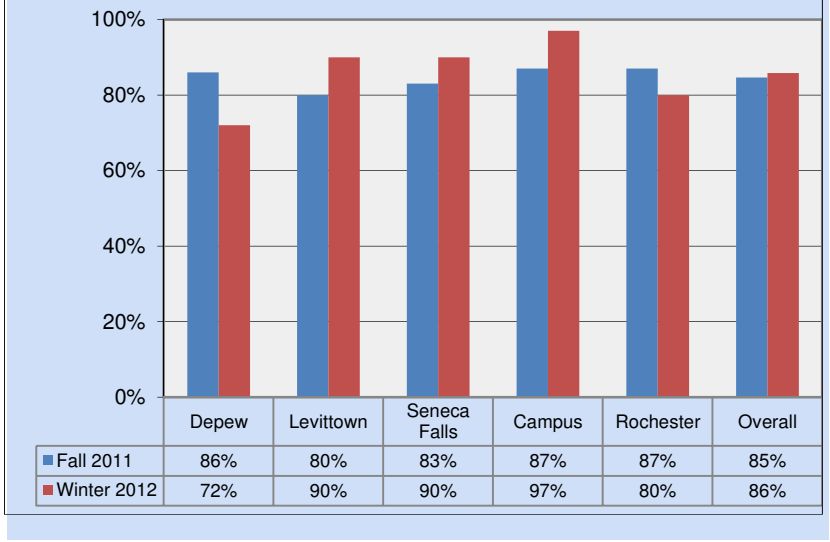
Informed Consent: Procedures Specified - Annual



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	92%	99%	71%	75%		79%
2010-2011	95%	97%	82%	82%	86%	86%
2011-2012	89%	100%	94%	94%	86%	92%

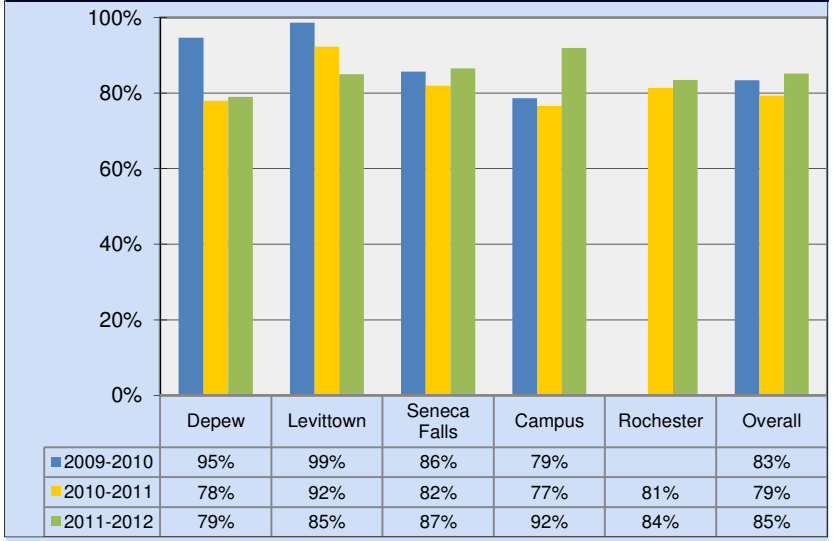
Quality Assurance Panel
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Informed Consent: Diagnosis Specified - Current



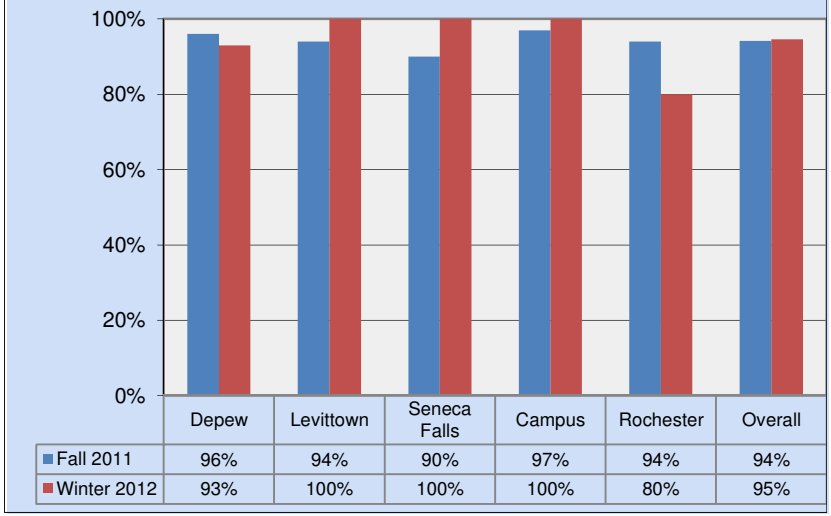
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	86%	80%	83%	87%	87%	85%
Winter 2012	72%	90%	90%	97%	80%	86%

Informed Consent: Diagnosis Specified - Annual



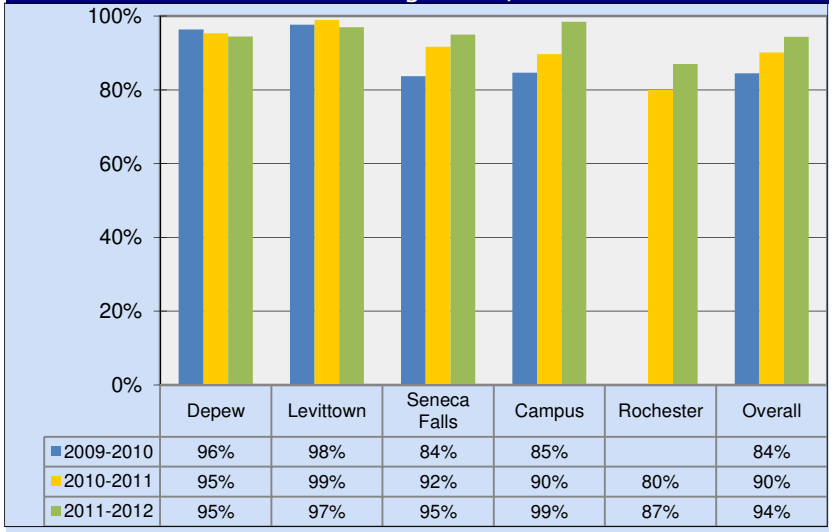
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	95%	99%	86%	79%		83%
2010-2011	78%	92%	82%	77%	81%	79%
2011-2012	79%	85%	87%	92%	84%	85%

Informed Consent: Signature/Dates - Current



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	96%	94%	90%	97%	94%	94%
Winter 2012	93%	100%	100%	100%	80%	95%

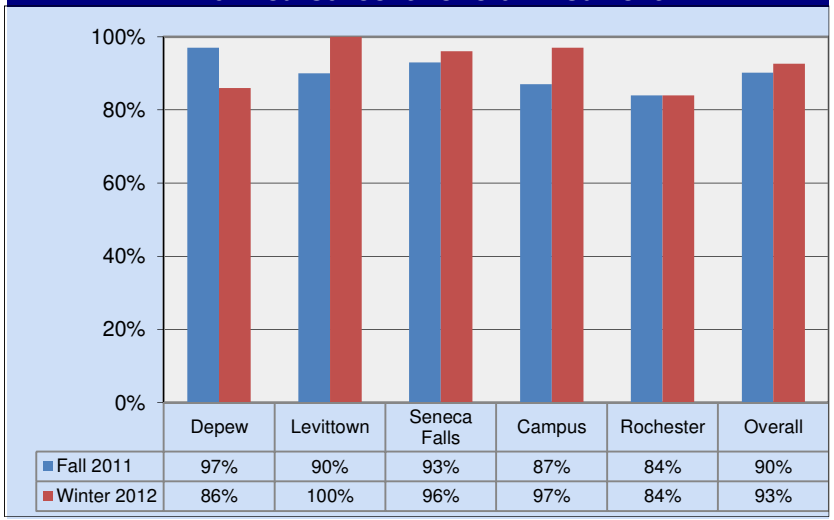
Informed Consent: Signature/Dates - Annual



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	96%	98%	84%	85%		84%
2010-2011	95%	99%	92%	90%	80%	90%
2011-2012	95%	97%	95%	99%	87%	94%

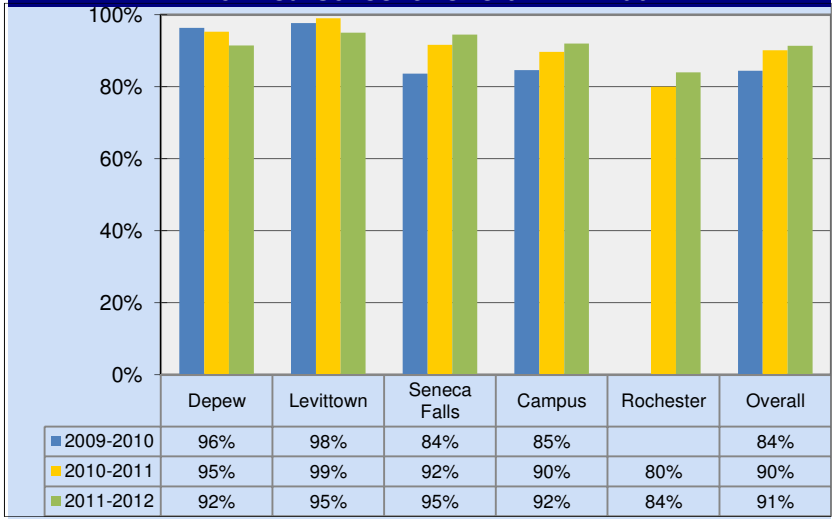
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Informed Consent: Overall - Current



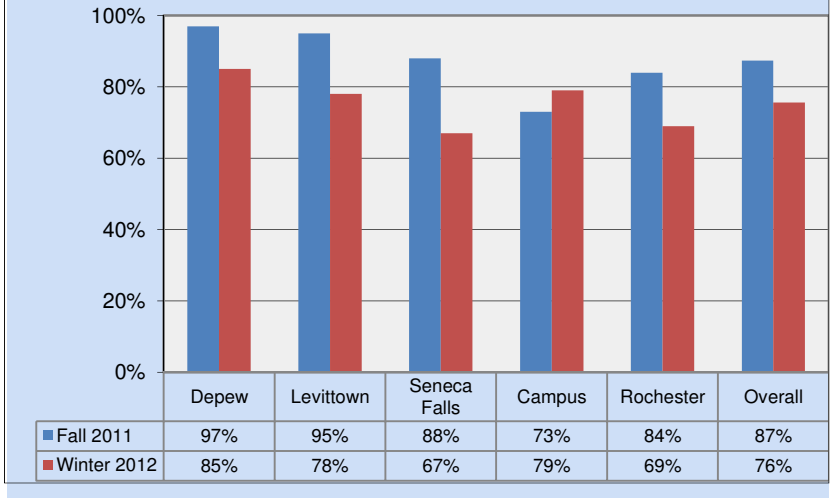
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	97%	90%	93%	87%	84%	90%
Winter 2012	86%	100%	96%	97%	84%	93%

Informed Consent: Overall - Annual



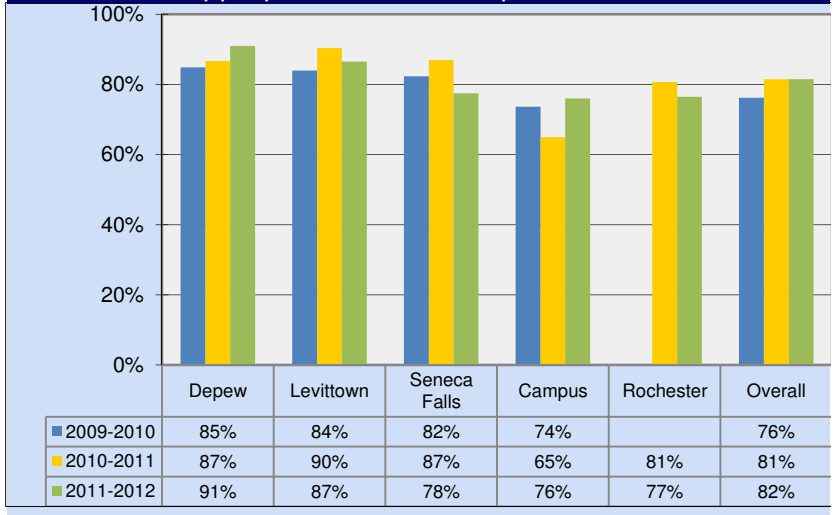
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	96%	98%	84%	85%		84%
2010-2011	95%	99%	92%	90%	80%	90%
2011-2012	92%	95%	95%	92%	84%	91%

Hx Appropriate: Chief Complaint - Current



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	97%	95%	88%	73%	84%	87%
Winter 2012	85%	78%	67%	79%	69%	76%

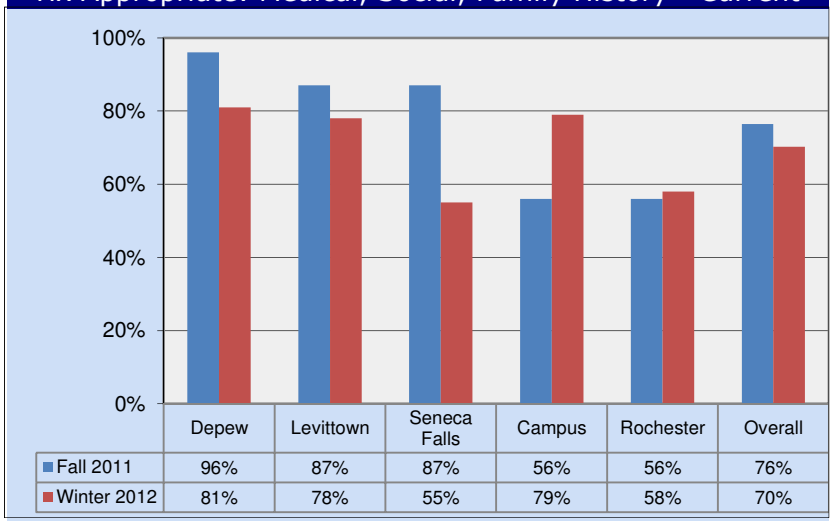
Hx Appropriate: Chief Complaint - Annual



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	85%	84%	82%	74%		76%
2010-2011	87%	90%	87%	65%	81%	81%
2011-2012	91%	87%	78%	76%	77%	82%

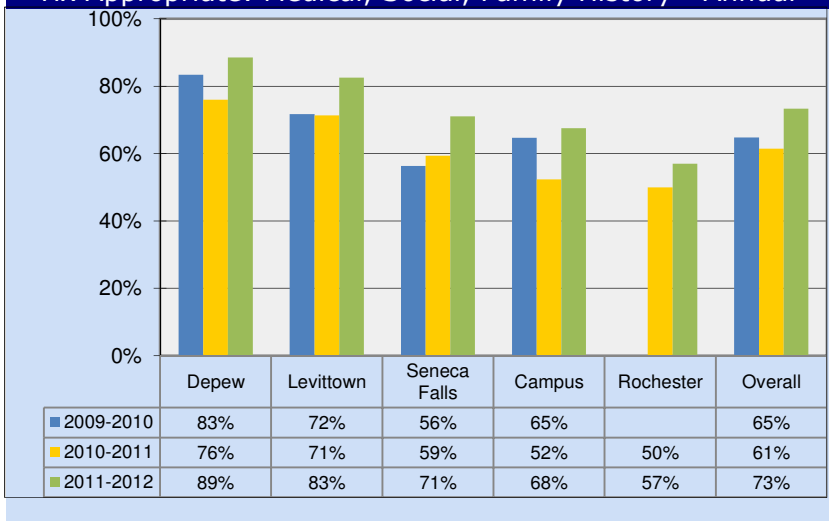
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Hx Appropriate: Medical, Social, Family History - Current



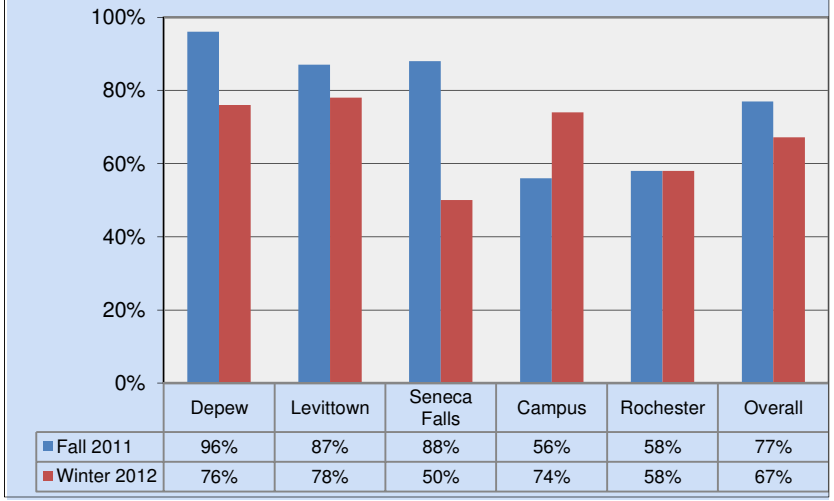
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	96%	87%	87%	56%	56%	76%
Winter 2012	81%	78%	55%	79%	58%	70%

Hx Appropriate: Medical, Social, Family History - Annual



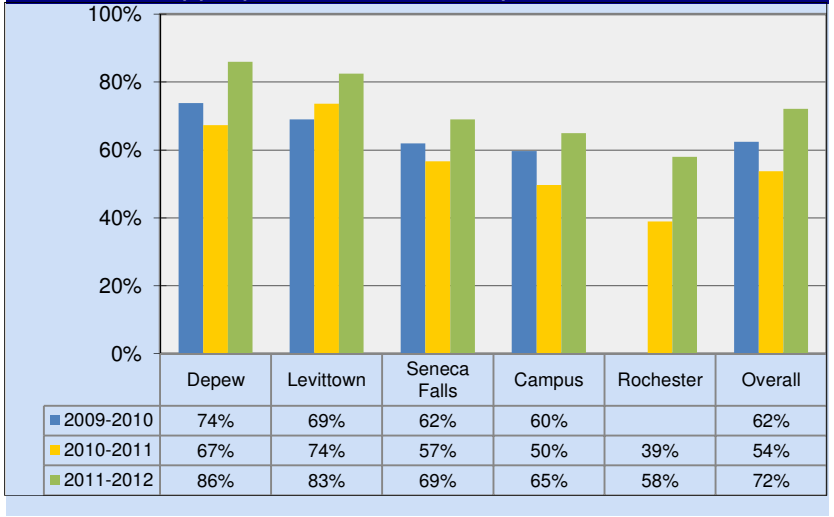
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	83%	72%	56%	65%		65%
2010-2011	76%	71%	59%	52%	50%	61%
2011-2012	89%	83%	71%	68%	57%	73%

Hx Appropriate: Review of Systems - Current



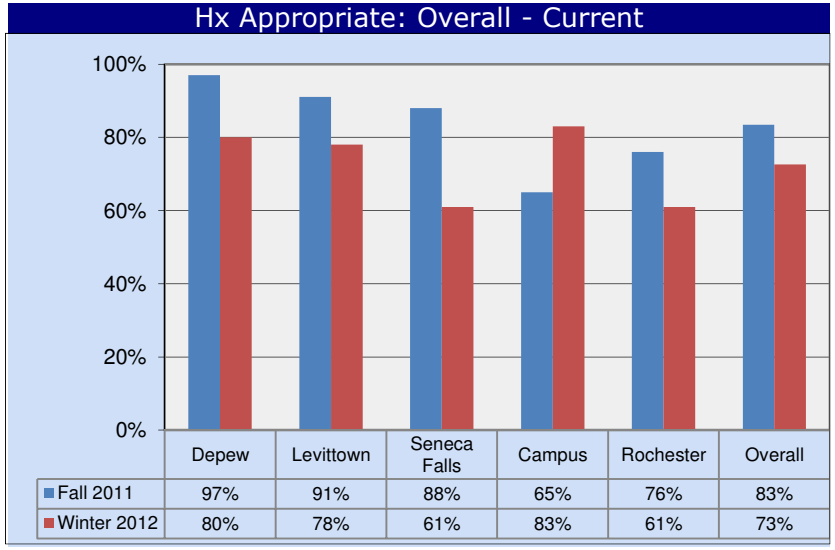
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	96%	87%	88%	56%	58%	77%
Winter 2012	76%	78%	50%	74%	58%	67%

Hx Appropriate: Review of Systems - Annual

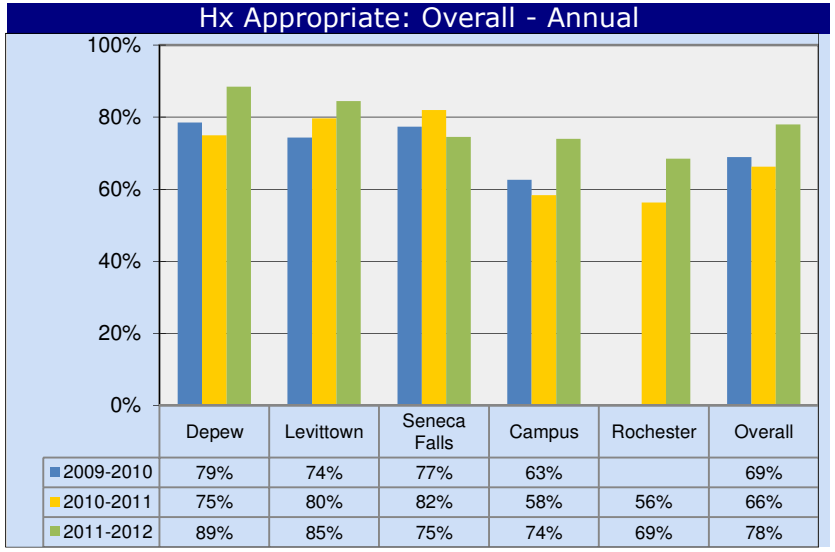


	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	74%	69%	62%	60%		62%
2010-2011	67%	74%	57%	50%	39%	54%
2011-2012	86%	83%	69%	65%	58%	72%

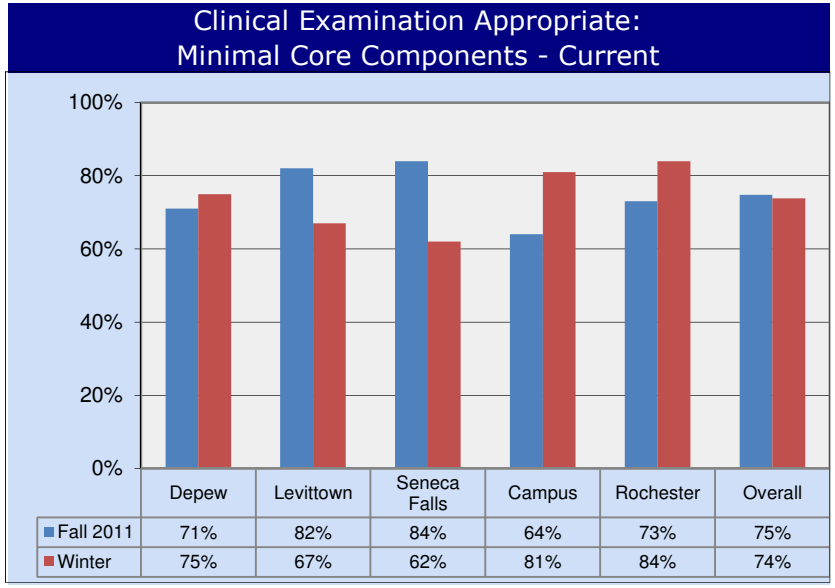
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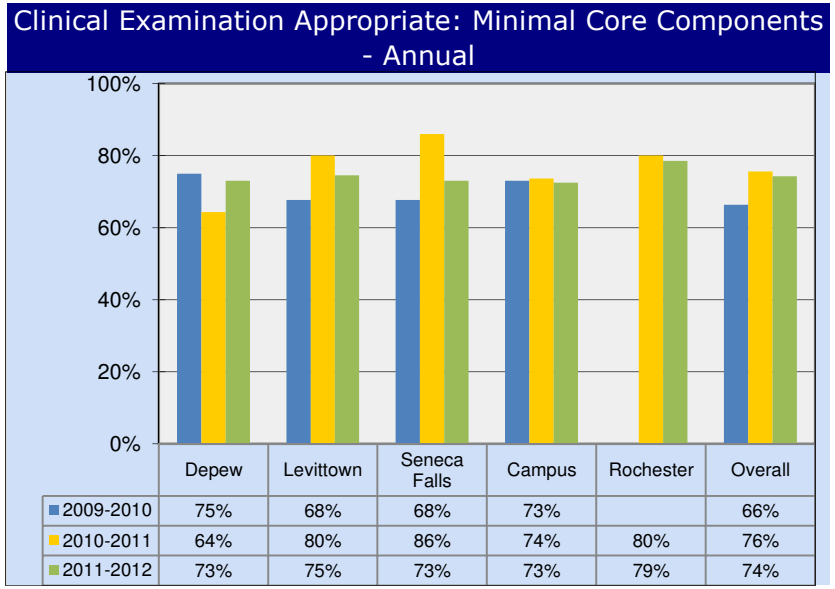
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	97%	91%	88%	65%	76%	83%
Winter 2012	80%	78%	61%	83%	61%	73%



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	79%	74%	77%	63%		69%
2010-2011	75%	80%	82%	58%	56%	66%
2011-2012	89%	85%	75%	74%	69%	78%



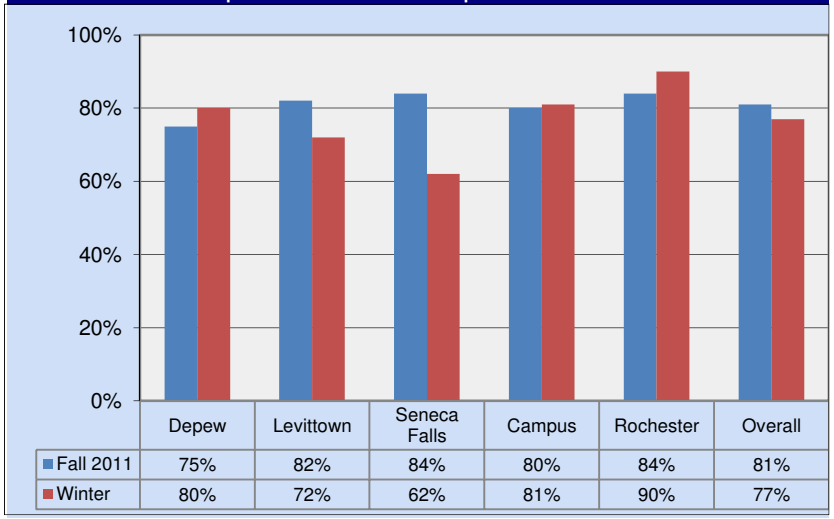
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	71%	82%	84%	64%	73%	75%
Winter	75%	67%	62%	81%	84%	74%



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	75%	68%	68%	73%		66%
2010-2011	64%	80%	86%	74%	80%	76%
2011-2012	73%	75%	73%	73%	79%	74%

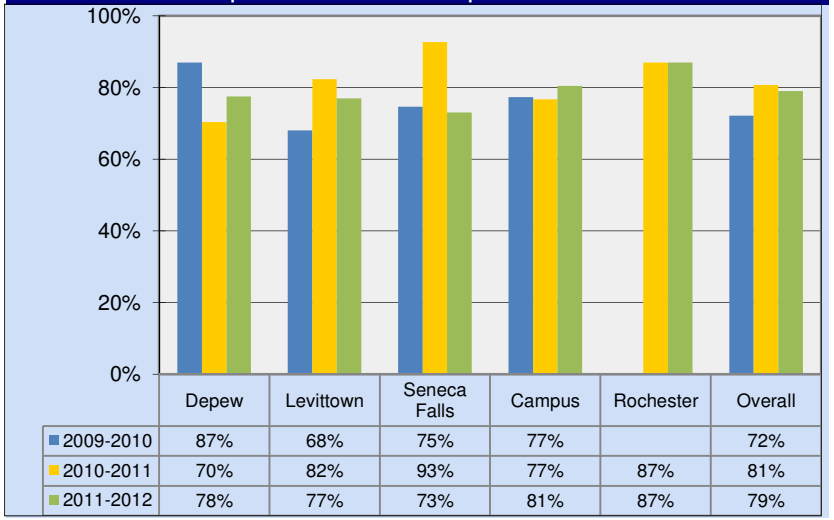
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Clinical Examination Appropriate: Case Specific Exam Components - Current



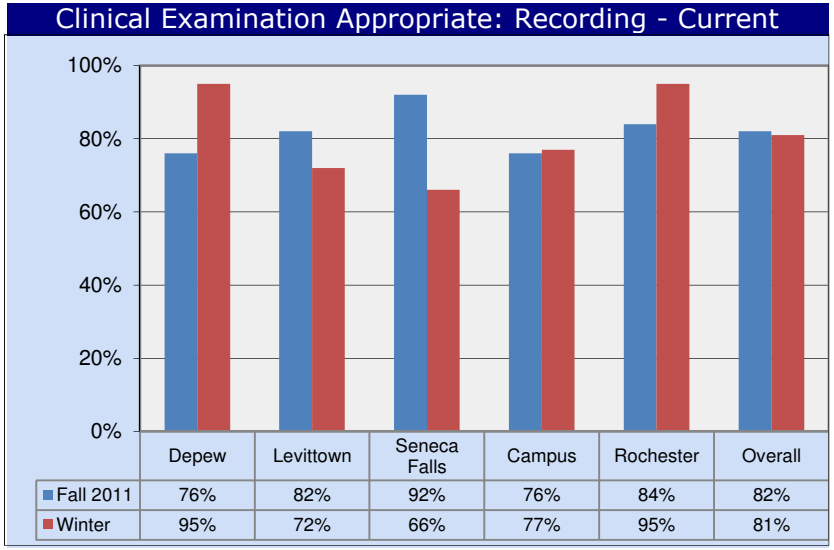
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	75%	82%	84%	80%	84%	81%
Winter	80%	72%	62%	81%	90%	77%

Clinical Examination Appropriate: Case Specific Exam Components - Annual



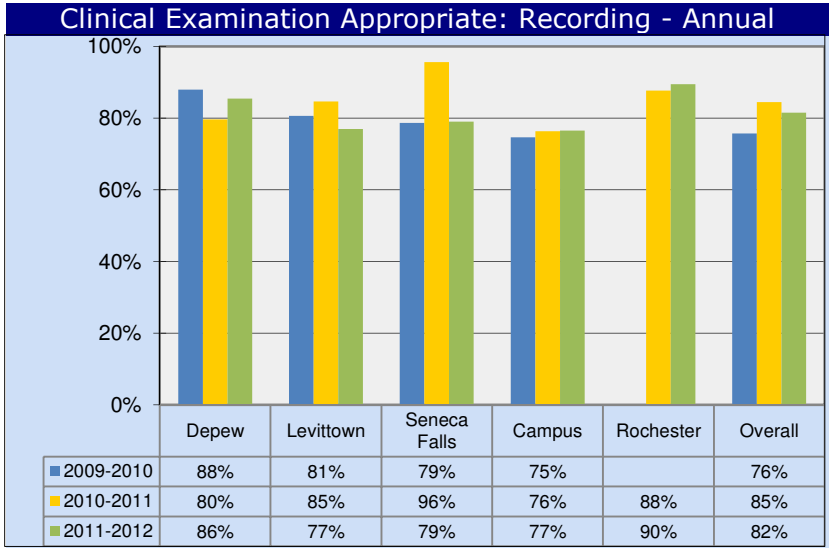
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	87%	68%	75%	77%		72%
2010-2011	70%	82%	93%	77%	87%	81%
2011-2012	78%	77%	73%	81%	87%	79%

Clinical Examination Appropriate: Recording - Current



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	76%	82%	92%	76%	84%	82%
Winter	95%	72%	66%	77%	95%	81%

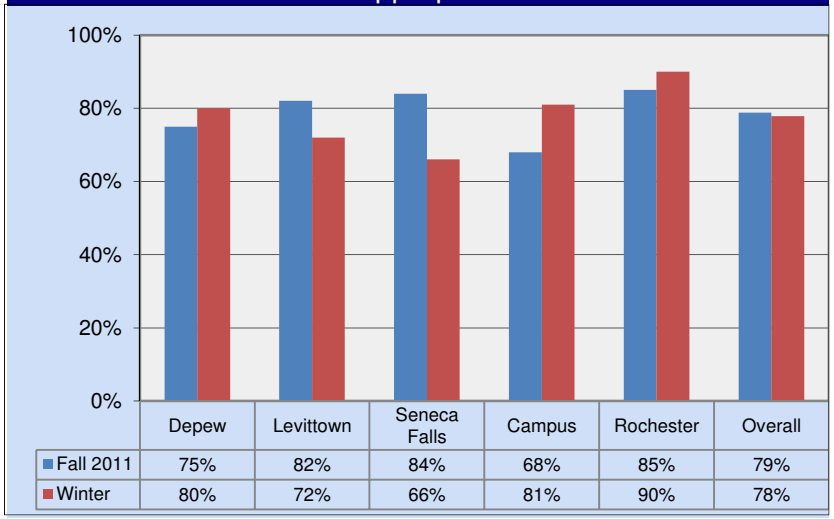
Clinical Examination Appropriate: Recording - Annual



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	88%	81%	79%	75%		76%
2010-2011	80%	85%	96%	76%	88%	85%
2011-2012	86%	77%	79%	77%	90%	82%

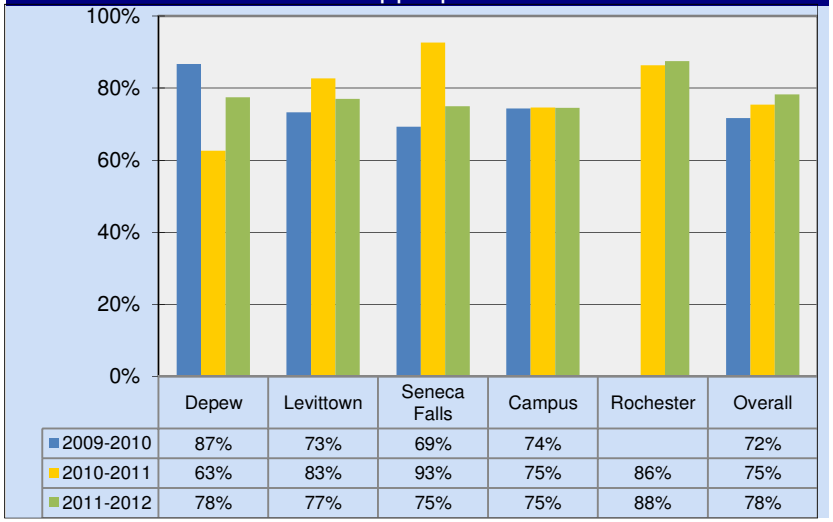
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Clinical Examination Appropriate: Overall - Current



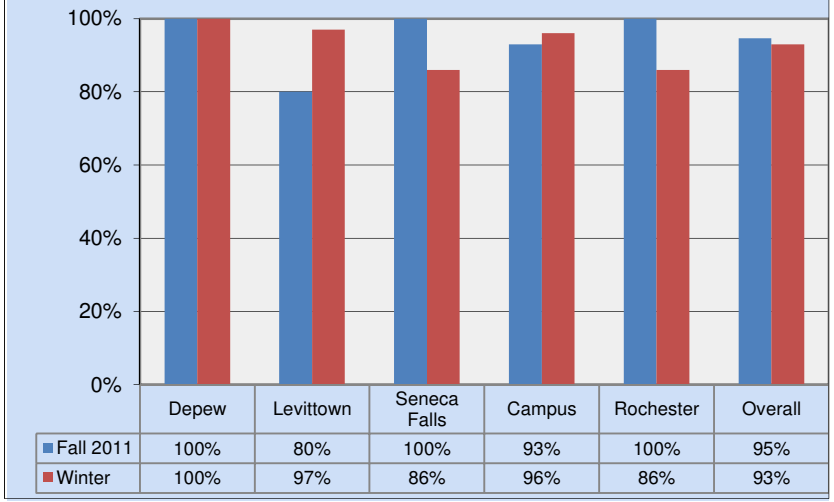
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	75%	82%	84%	68%	85%	79%
Winter	80%	72%	66%	81%	90%	78%

Clinical Examination Appropriate: Overall - Annual



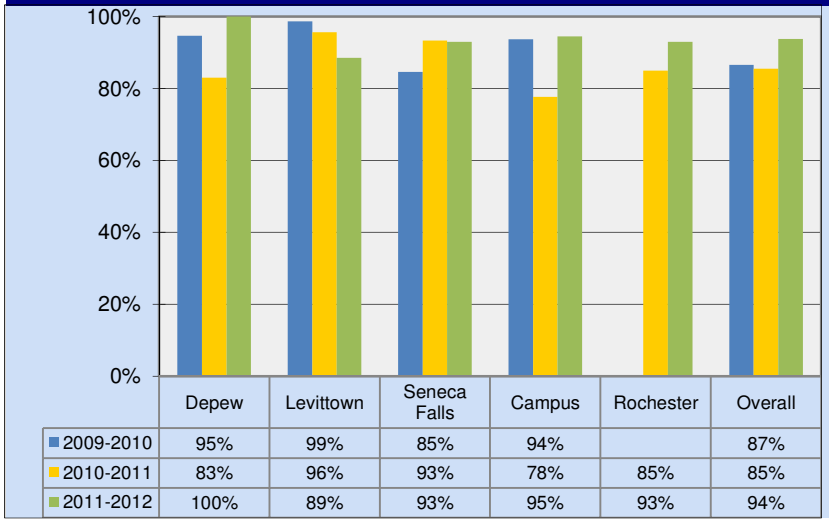
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	87%	73%	69%	74%		72%
2010-2011	63%	83%	93%	75%	86%	75%
2011-2012	78%	77%	75%	75%	88%	78%

Dx Imaging/ Advanced Testing Appropriate: Utilization - Current



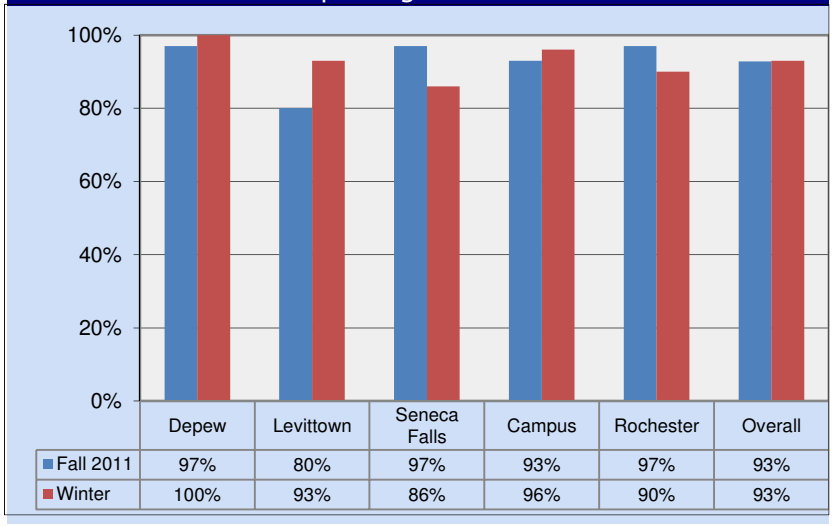
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	100%	80%	100%	93%	100%	95%
Winter	100%	97%	86%	96%	86%	93%

Dx Imaging/ Advanced Testing Appropriate: Utilization - Annual



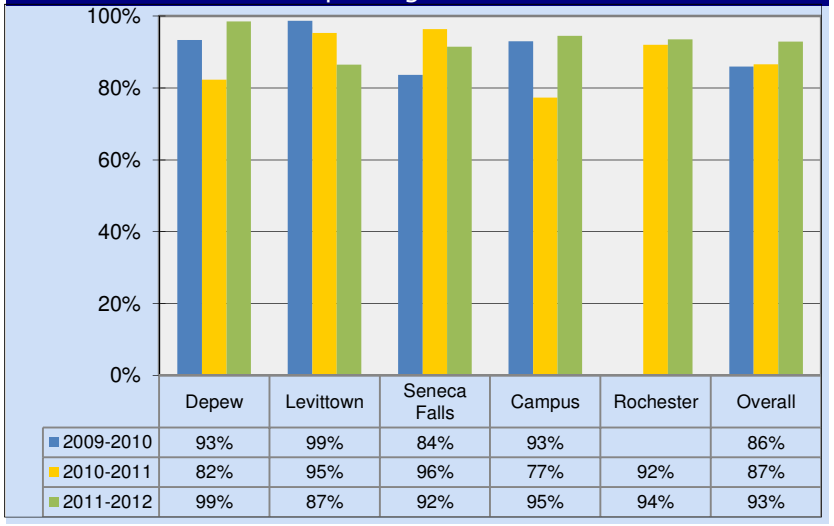
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	95%	99%	85%	94%		87%
2010-2011	83%	96%	93%	78%	85%	85%
2011-2012	100%	89%	93%	95%	93%	94%

Dx Imaging/ Advanced Testing Appropriate: Reporting - Current



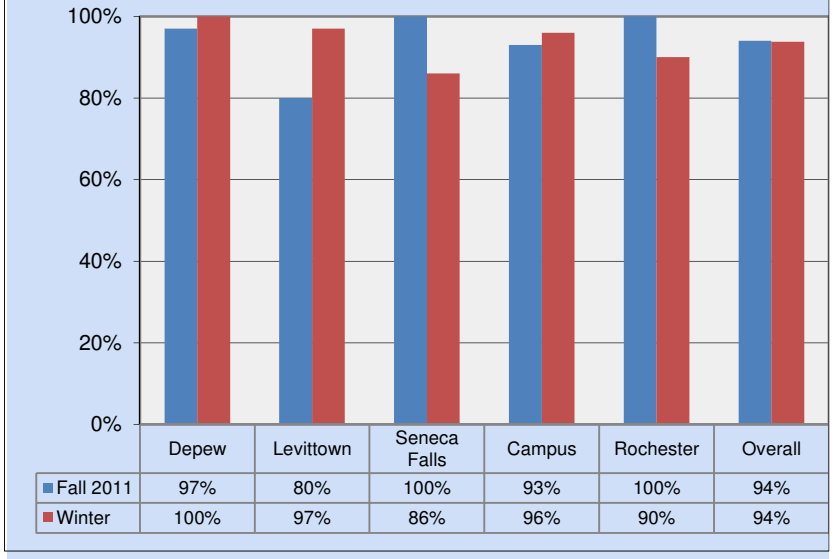
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	97%	80%	97%	93%	97%	93%
Winter	100%	93%	86%	96%	90%	93%

Dx Imaging/ Advanced Testing Appropriate: Reporting - Annual



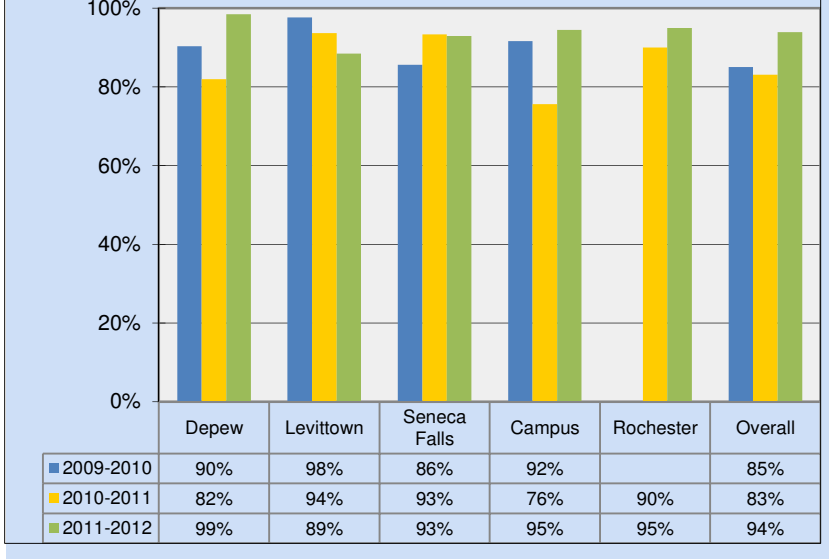
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	93%	99%	84%	93%		86%
2010-2011	82%	95%	96%	77%	92%	87%
2011-2012	99%	87%	92%	95%	94%	93%

Dx Imaging/ Advanced Testing Appropriate: Overall - Current



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	97%	80%	100%	93%	100%	94%
Winter	100%	97%	86%	96%	90%	94%

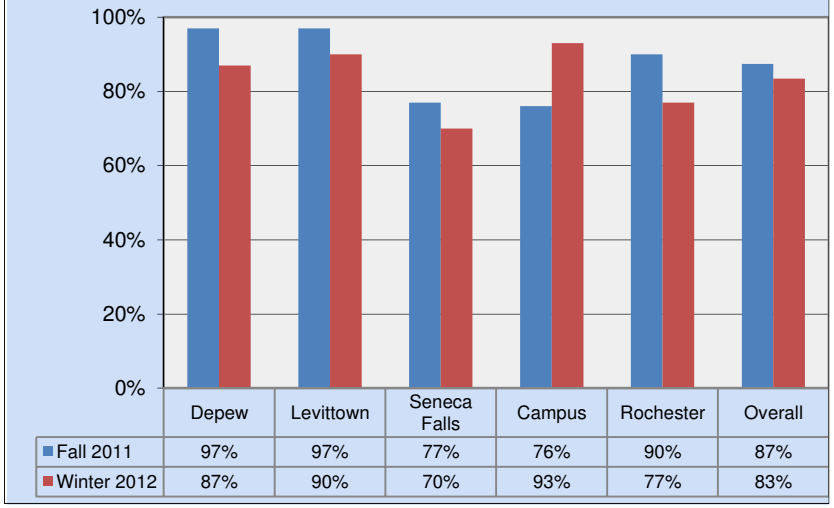
Dx Imaging/ Advanced Testing Appropriate: Overall - Annual



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	90%	98%	86%	92%		85%
2010-2011	82%	94%	93%	76%	90%	83%
2011-2012	99%	89%	93%	95%	95%	94%

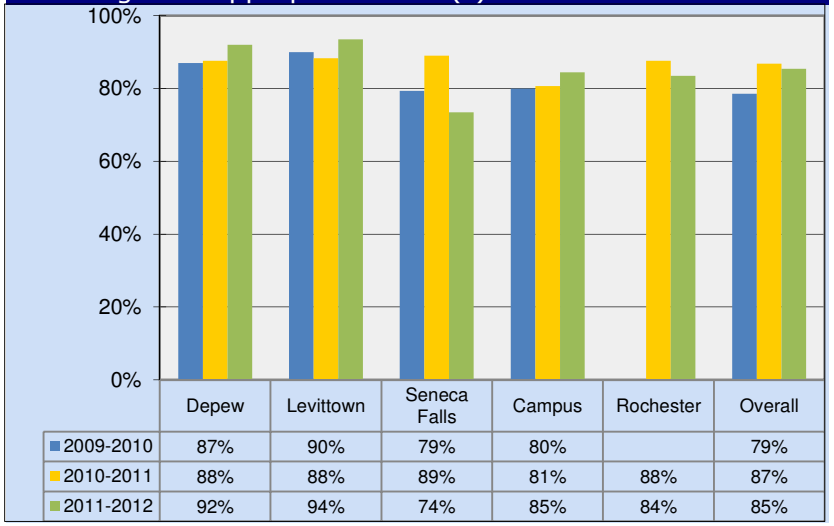
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Diagnosis Appropriate: Area(s) of Concern - Current



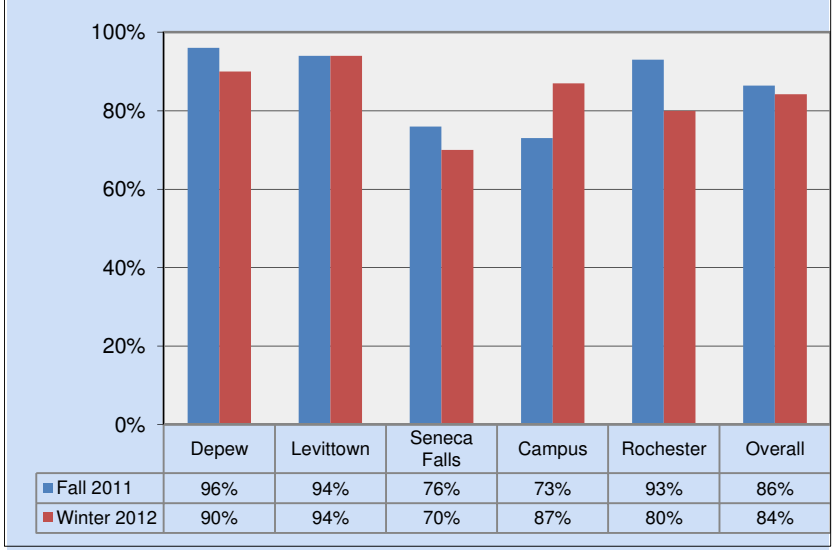
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	97%	97%	77%	76%	90%	87%
Winter 2012	87%	90%	70%	93%	77%	83%

Diagnosis Appropriate: Area(s) of Concern - Annual



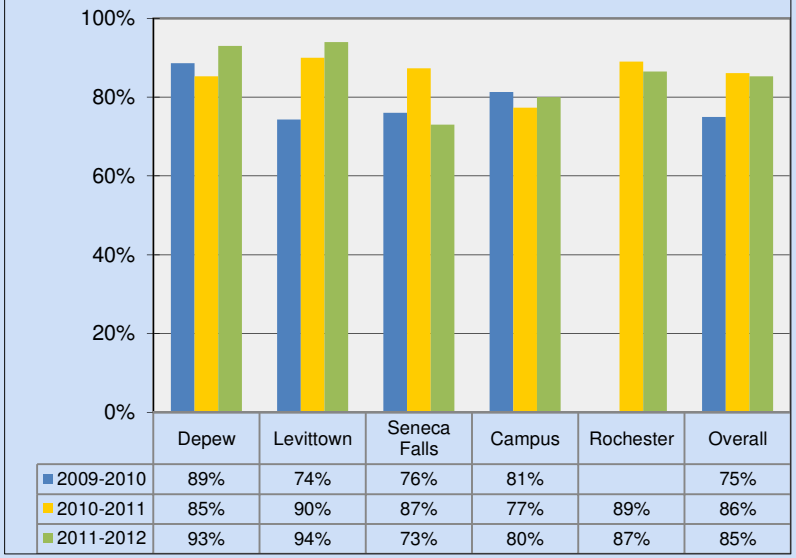
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	87%	90%	79%	80%		79%
2010-2011	88%	88%	89%	81%	88%	87%
2011-2012	92%	94%	74%	85%	84%	85%

Diagnosis Appropriate: Clinical Correlation - Current



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	96%	94%	76%	73%	93%	86%
Winter 2012	90%	94%	70%	87%	80%	84%

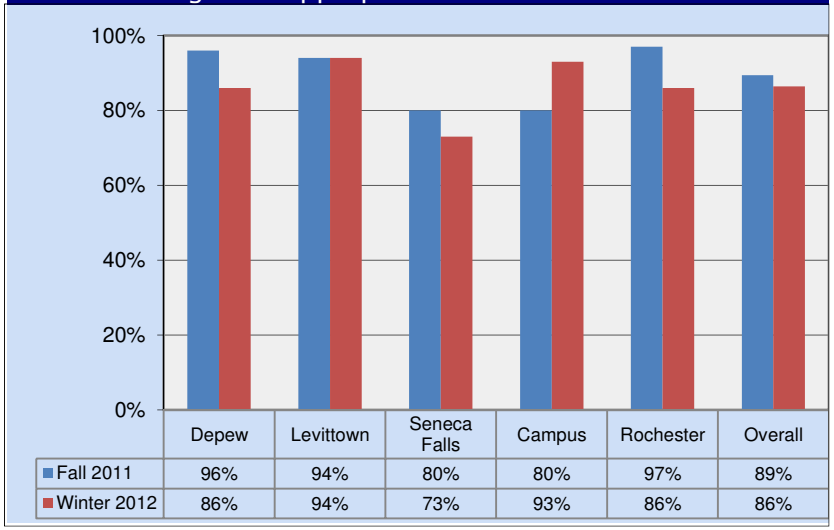
Diagnosis Appropriate: Clinical Correlation - Annual



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	89%	74%	76%	81%		75%
2010-2011	85%	90%	87%	77%	89%	86%
2011-2012	93%	94%	73%	80%	87%	85%

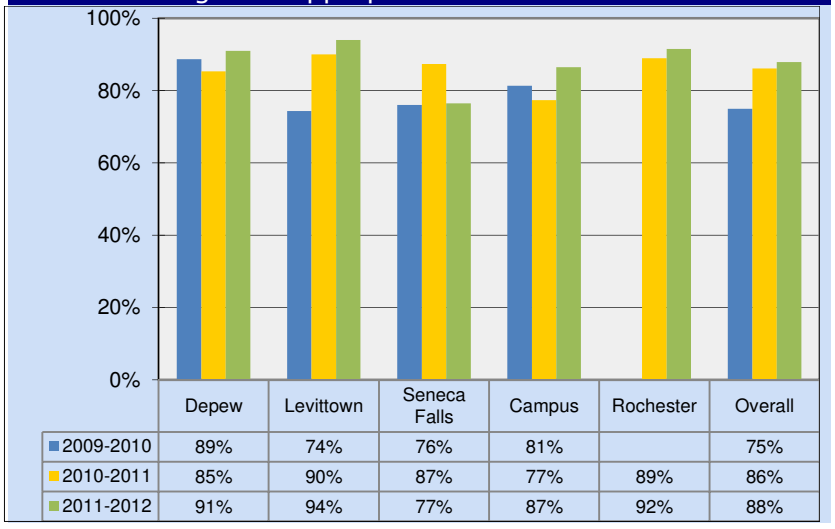
Quality Assurance Panel
File Reviews - Winter 2012

Diagnosis Appropriate: Current - Current



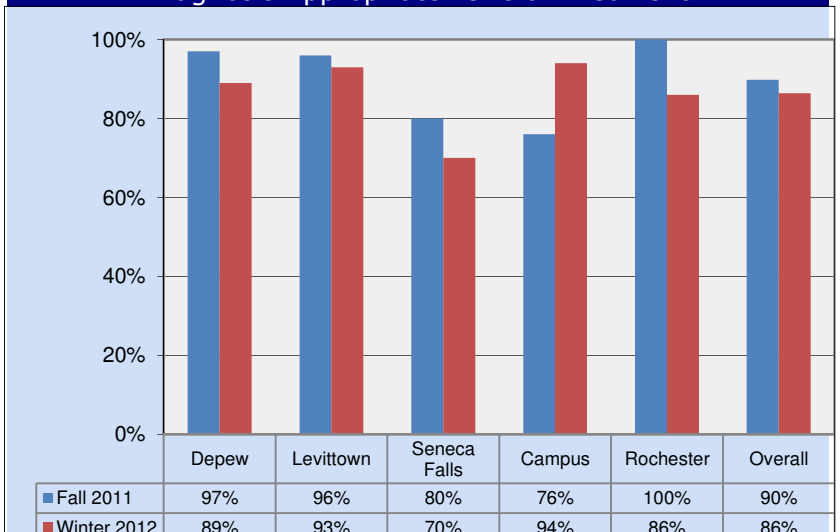
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	96%	94%	80%	80%	97%	89%
Winter 2012	86%	94%	73%	93%	86%	86%

Diagnosis Appropriate: Current - Annual



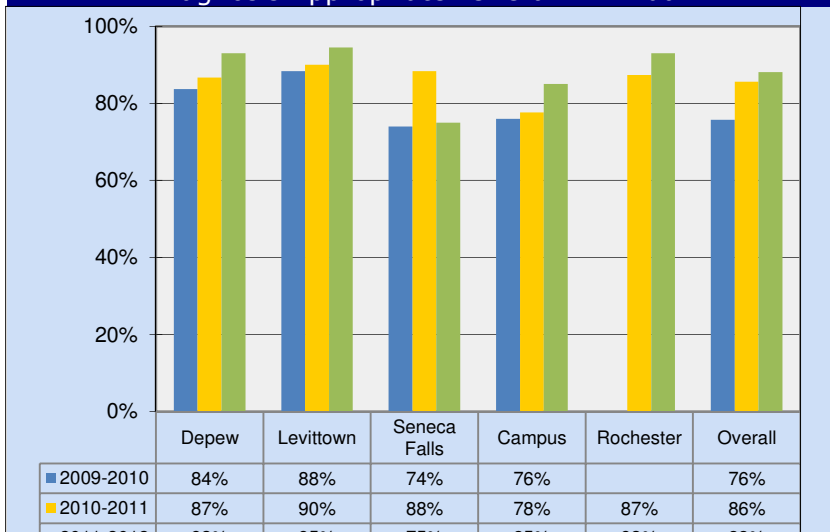
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	89%	74%	76%	81%		75%
2010-2011	85%	90%	87%	77%	89%	86%
2011-2012	91%	94%	77%	87%	92%	88%

Diagnosis Appropriate: Overall - Current



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	97%	96%	80%	76%	100%	90%
Winter 2012	89%	93%	70%	94%	86%	86%

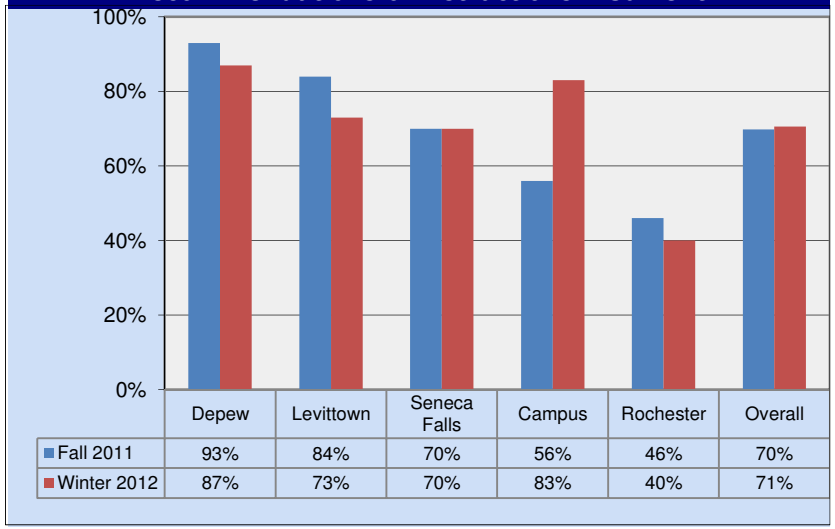
Diagnosis Appropriate: Overall - Annual



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	84%	88%	74%	76%		76%
2010-2011	87%	90%	88%	78%	87%	86%
2011-2012	93%	95%	75%	85%	93%	88%

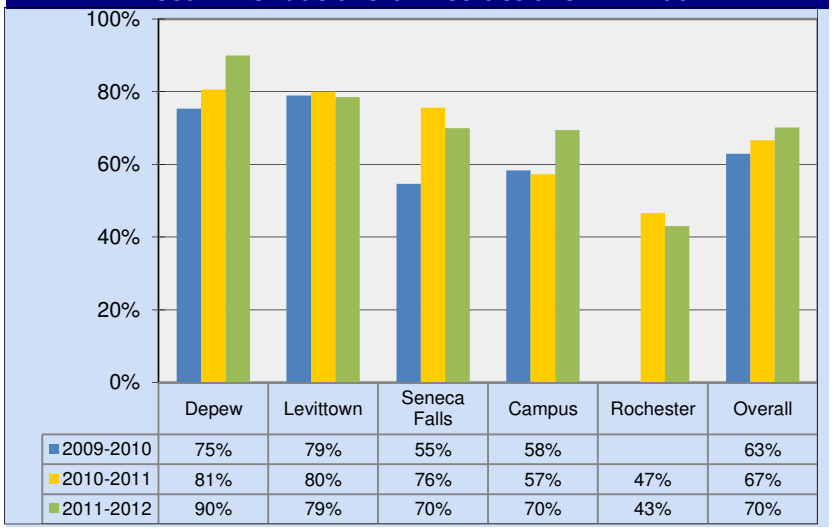
Quality Assurance Panel
File Reviews - Winter 2012

Self-Care Recommendations & Instructions: Recommendations & Instructions - Current



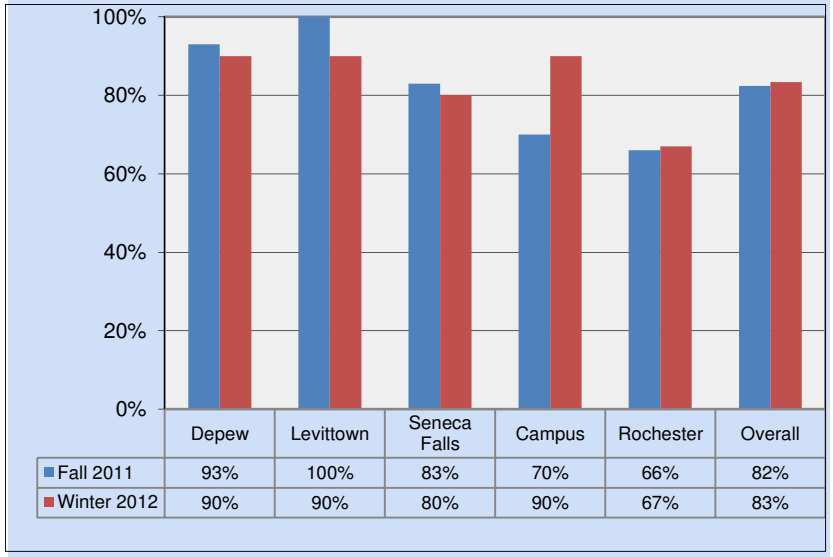
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	93%	84%	70%	56%	46%	70%
Winter 2012	87%	73%	70%	83%	40%	71%

Self-Care Recommendations & Instructions: Recommendations & Instructions - Annual



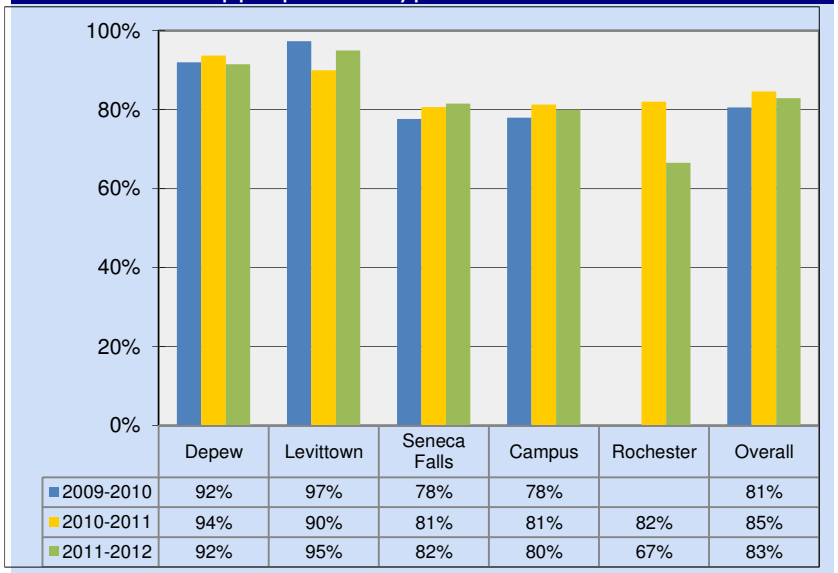
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	75%	79%	55%	58%		63%
2010-2011	81%	80%	76%	57%	47%	67%
2011-2012	90%	79%	70%	70%	43%	70%

Tx Plan Appropriate: Type of Treatment - Current



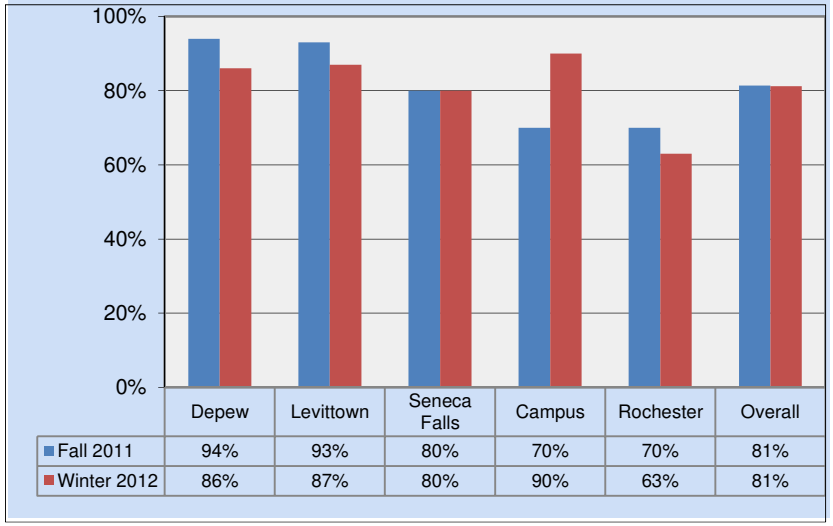
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	93%	100%	83%	70%	66%	82%
Winter 2012	90%	90%	80%	90%	67%	83%

Tx Plan Appropriate: Type of Treatment - Annual



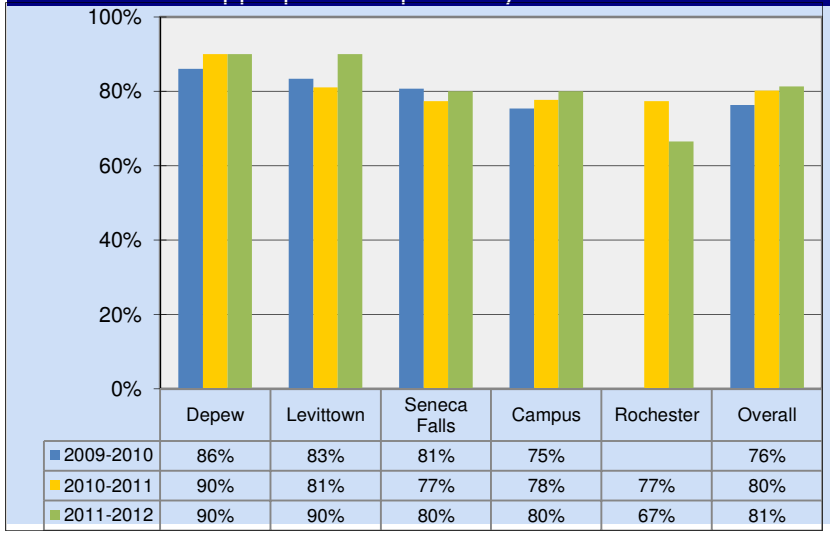
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	92%	97%	78%	78%		81%
2010-2011	94%	90%	81%	81%	82%	85%
2011-2012	92%	95%	82%	80%	67%	83%

Tx Plan Appropriate: Specificity of Plan - Current



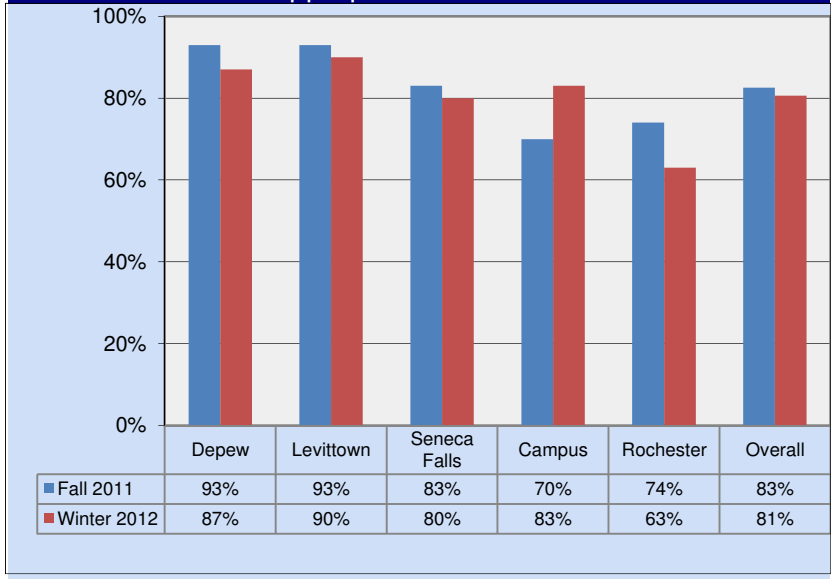
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	94%	93%	80%	70%	70%	81%
Winter 2012	86%	87%	80%	90%	63%	81%

Tx Plan Appropriate: Specificity of Plan - Annual



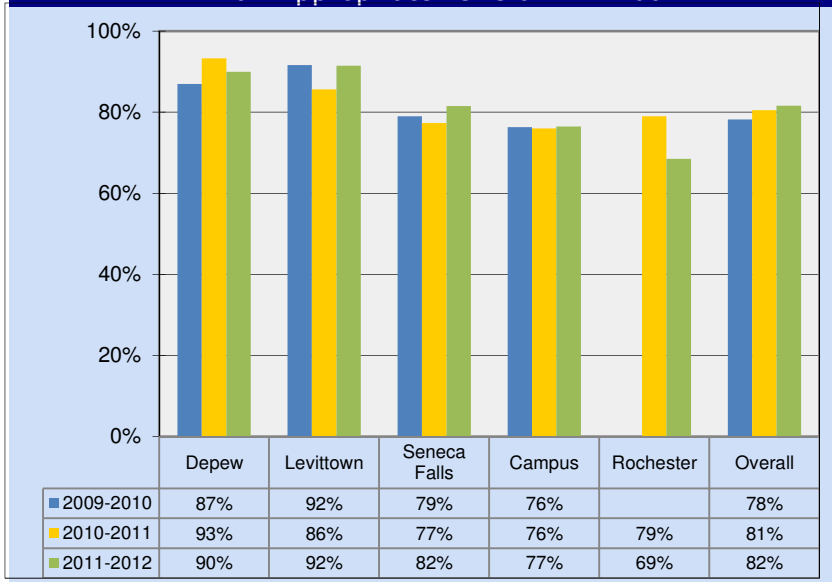
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	86%	83%	81%	75%		76%
2010-2011	90%	81%	77%	78%	77%	80%
2011-2012	90%	90%	80%	80%	67%	81%

Tx Plan Appropriate: Overall - Current



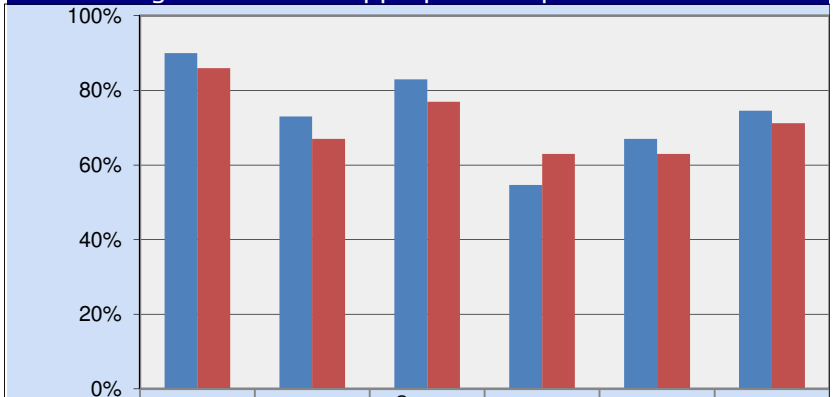
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	93%	93%	83%	70%	74%	83%
Winter 2012	87%	90%	80%	83%	63%	81%

Tx Plan Appropriate: Overall - Annual



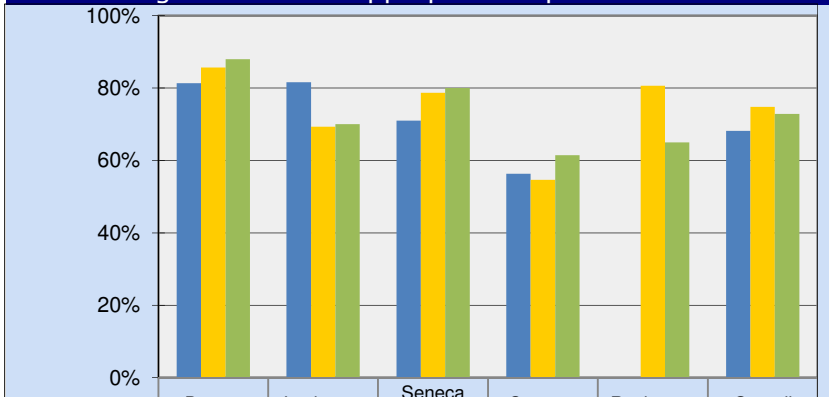
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	87%	92%	79%	76%		78%
2010-2011	93%	86%	77%	76%	79%	81%
2011-2012	90%	92%	82%	77%	69%	82%

Management Goals Appropriate: Specific - Current



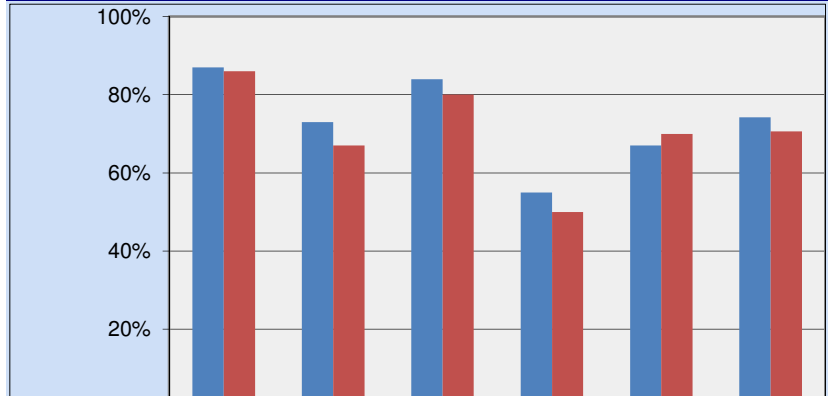
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	90%	73%	83%	55%	67%	75%
Winter	86%	67%	77%	63%	63%	71%

Management Goals Appropriate: Specific - Annual



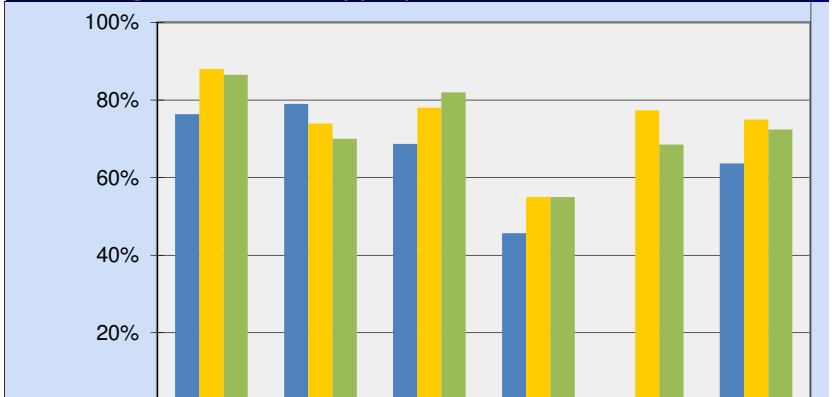
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	81%	82%	71%	56%		68%
2010-2011	86%	69%	79%	55%	81%	75%
2011-2012	88%	70%	80%	62%	65%	73%

Management Goals Appropriate: Measurable - Current



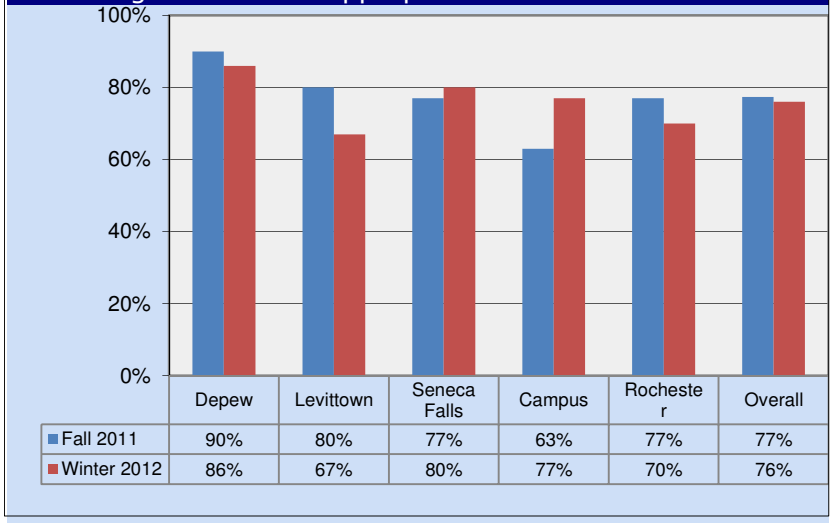
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	87%	73%	84%	55%	67%	74%
Winter 2012	86%	67%	80%	50%	70%	71%

Management Goals Appropriate: Measurable - Annual



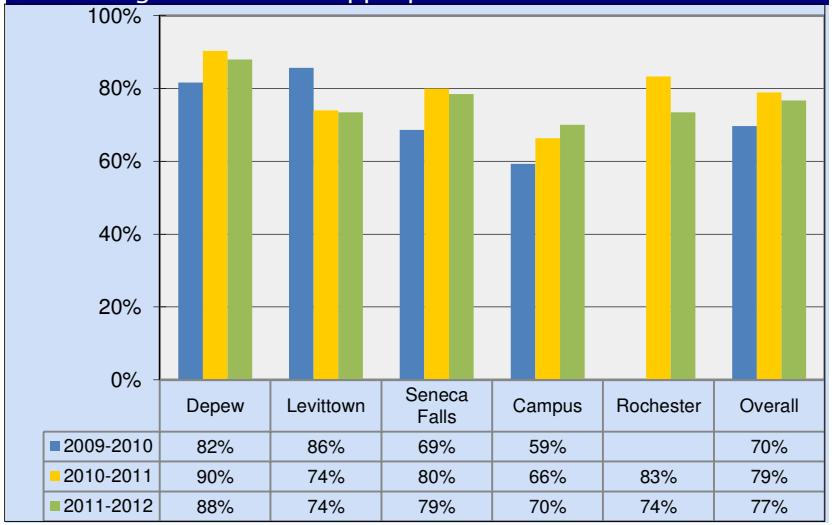
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	76%	79%	69%	46%		64%
2010-2011	88%	74%	78%	55%	77%	75%
2011-2012	87%	70%	82%	55%	69%	72%

Management Goals Appropriate: Achievable - Current



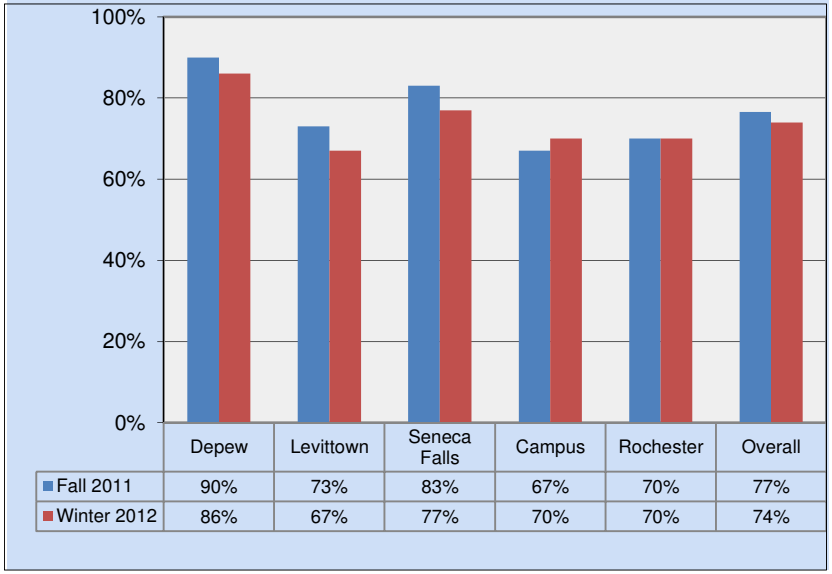
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	90%	80%	77%	63%	77%	77%
Winter 2012	86%	67%	80%	77%	70%	76%

Management Goals Appropriate: Achievable - Annual



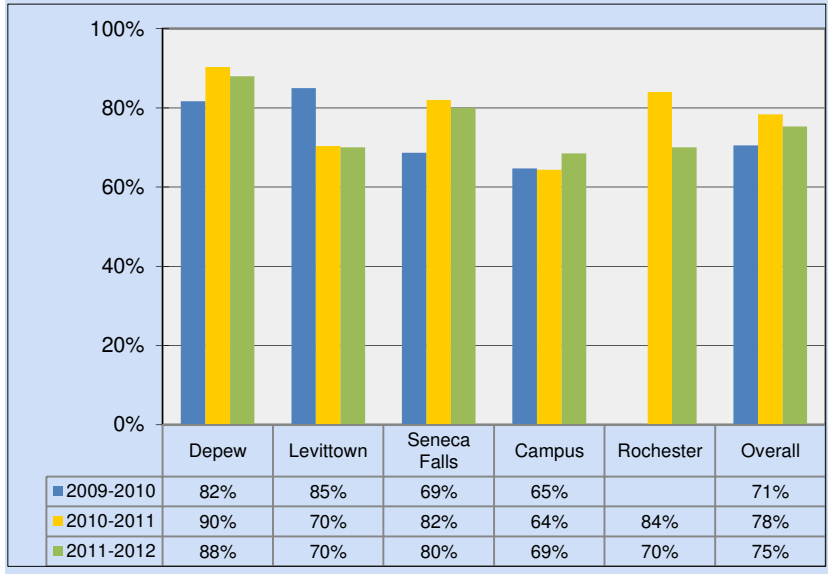
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	82%	86%	69%	59%		70%
2010-2011	90%	74%	80%	66%	83%	79%
2011-2012	88%	74%	79%	70%	74%	77%

Management Goals Appropriate: Relevant - Current



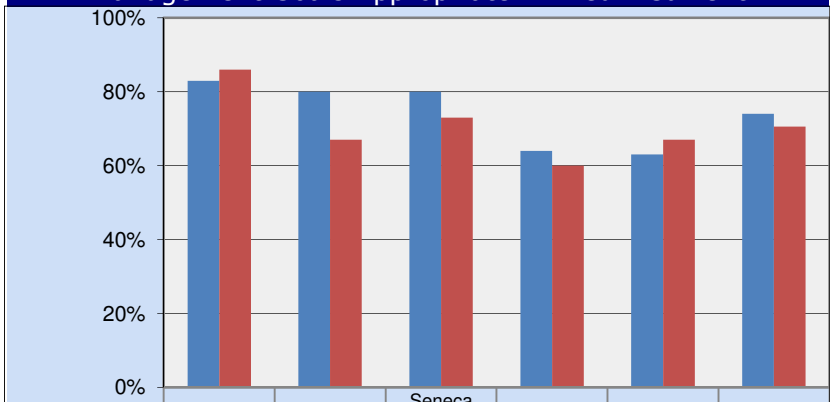
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	90%	73%	83%	67%	70%	77%
Winter 2012	86%	67%	77%	70%	70%	74%

Management Goals Appropriate: Relevant - Annual



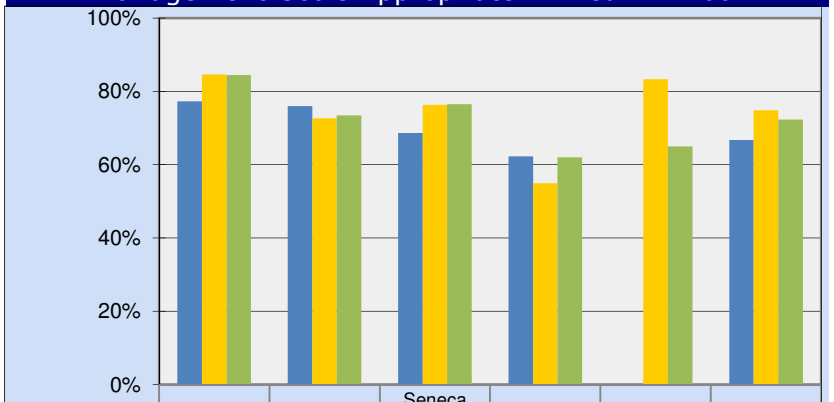
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	82%	85%	69%	65%		71%
2010-2011	90%	70%	82%	64%	84%	78%
2011-2012	88%	70%	80%	69%	70%	75%

Management Goals Appropriate: Timed - Current



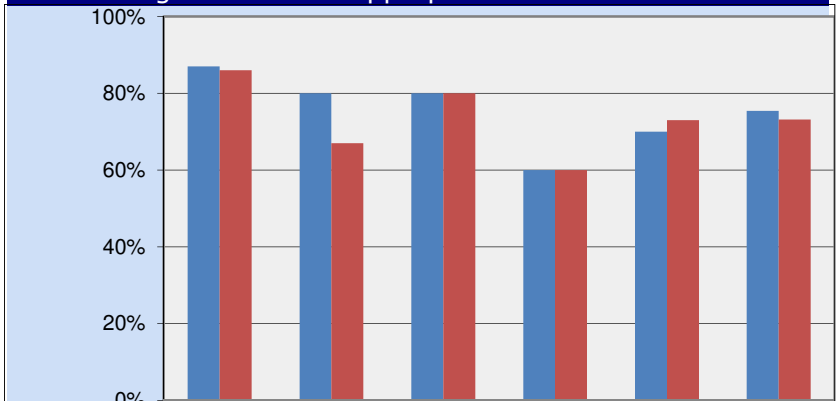
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	83%	80%	80%	64%	63%	74%
Winter 2012	86%	67%	73%	60%	67%	71%

Management Goals Appropriate: Timed - Annual



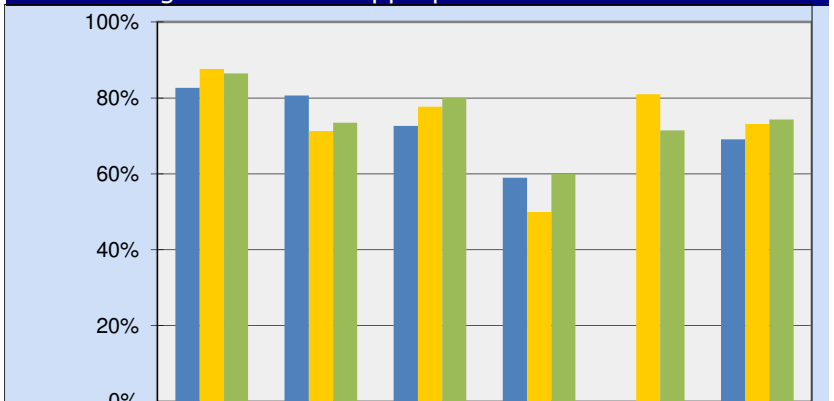
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	77%	76%	69%	62%		67%
2010-2011	85%	73%	76%	55%	83%	75%
2011-2012	85%	74%	77%	62%	65%	72%

Management Goals Appropriate: Overall - Current



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	87%	80%	80%	60%	70%	75%
Winter 2012	86%	67%	80%	60%	73%	73%

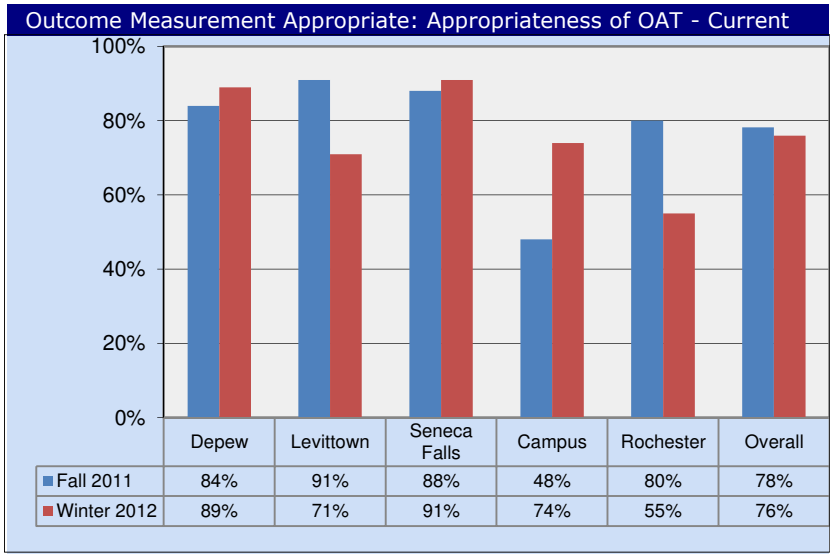
Management Goals Appropriate: Overall - Annual



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	83%	81%	73%	59%		69%
2010-2011	88%	71%	78%	50%	81%	73%
2011-2012	87%	74%	80%	60%	72%	74%

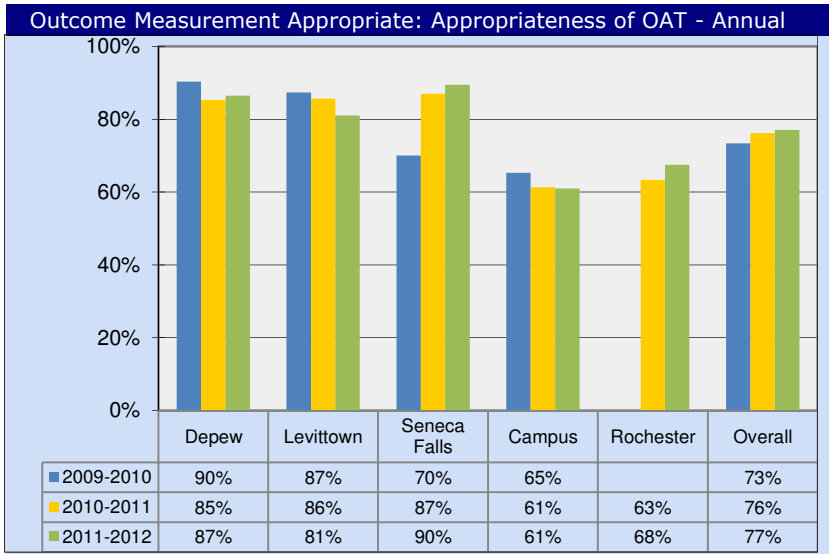
Quality Assurance Panel
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Outcome Measurement Appropriate: Appropriateness of OAT - Current



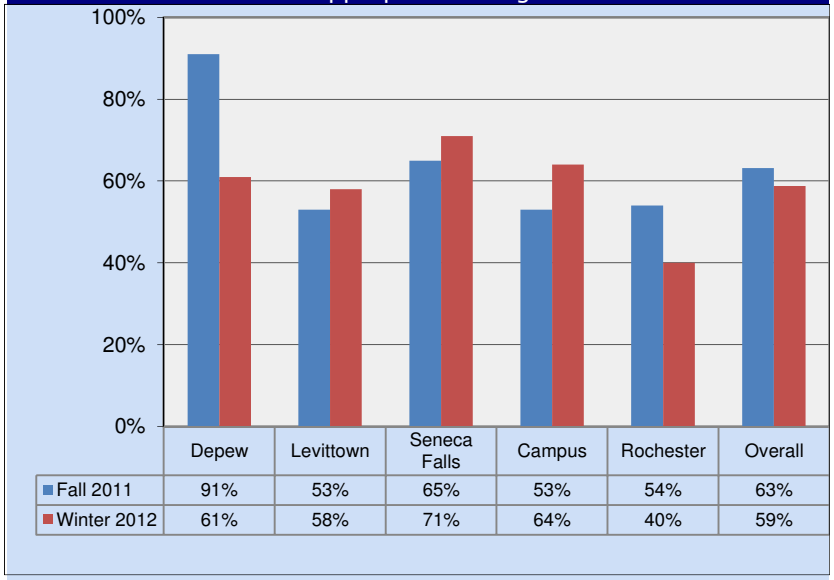
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	84%	91%	88%	48%	80%	78%
Winter 2012	89%	71%	91%	74%	55%	76%

Outcome Measurement Appropriate: Appropriateness of OAT - Annual



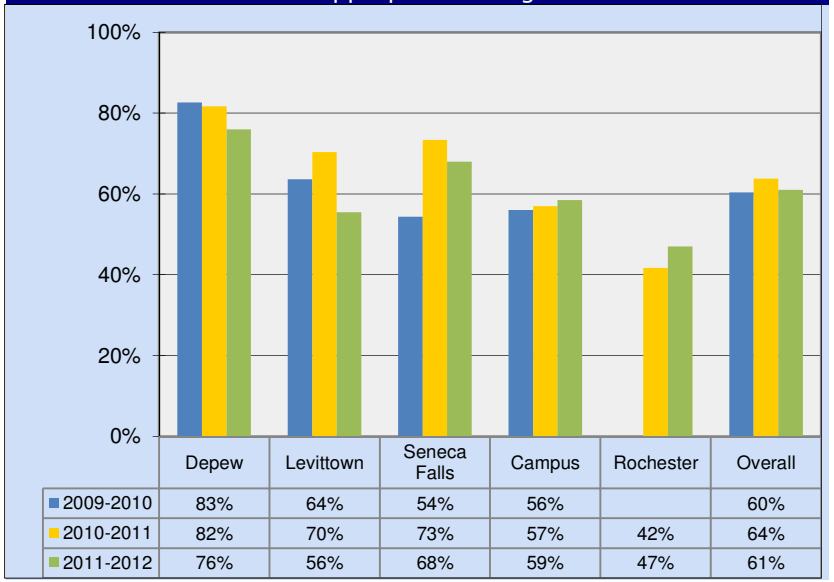
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	90%	87%	70%	65%		73%
2010-2011	85%	86%	87%	61%	63%	76%
2011-2012	87%	81%	90%	61%	68%	77%

Outcome Measurement Appropriate: Longitudinal use - Current



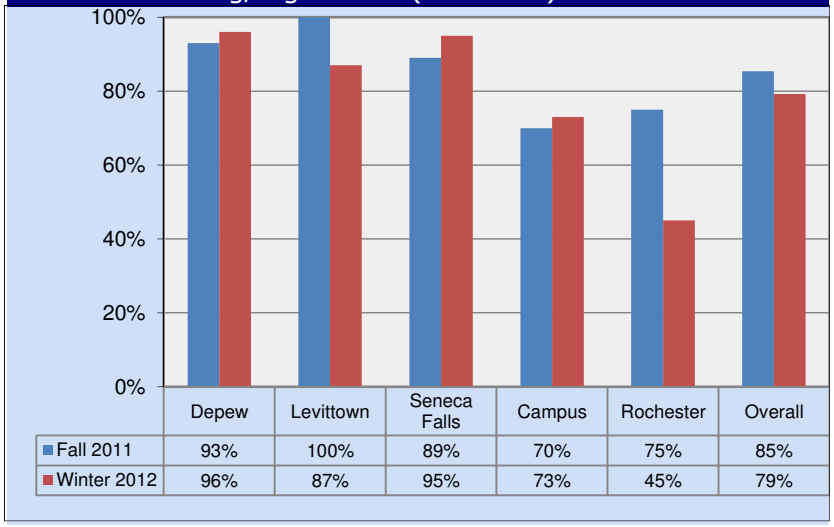
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	91%	53%	65%	53%	54%	63%
Winter 2012	61%	58%	71%	64%	40%	59%

Outcome Measurement Appropriate: Longitudinal use - Annual



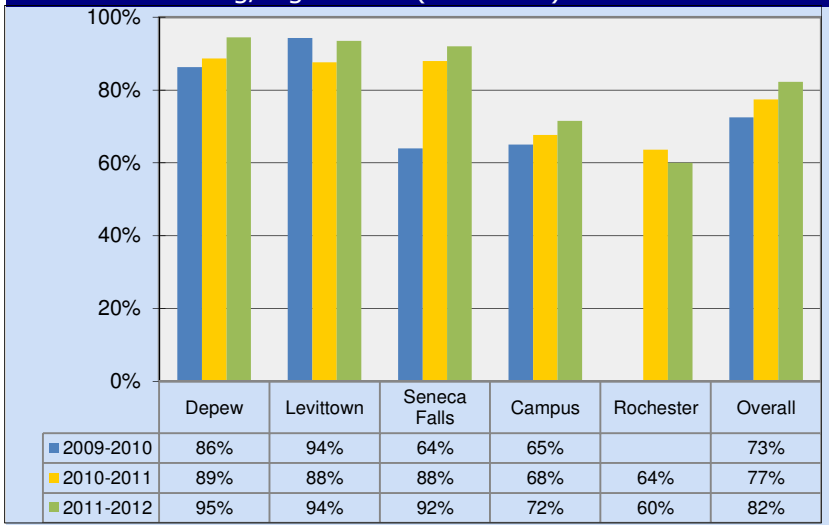
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	83%	64%	54%	56%		60%
2010-2011	82%	70%	73%	57%	42%	64%
2011-2012	76%	56%	68%	59%	47%	61%

Outcome Measurement Appropriate: Scoring/Signatures (if needed) - Current



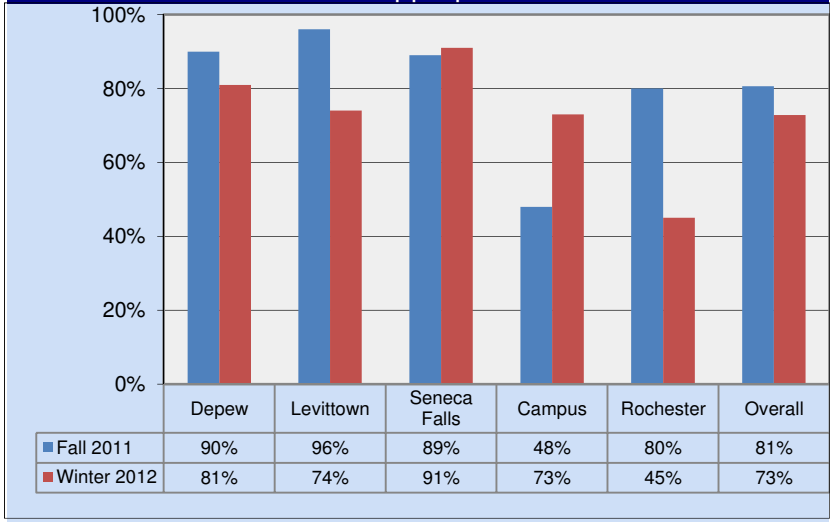
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	93%	100%	89%	70%	75%	85%
Winter 2012	96%	87%	95%	73%	45%	79%

Outcome Measurement Appropriate: Scoring/Signatures (if needed) - Annual



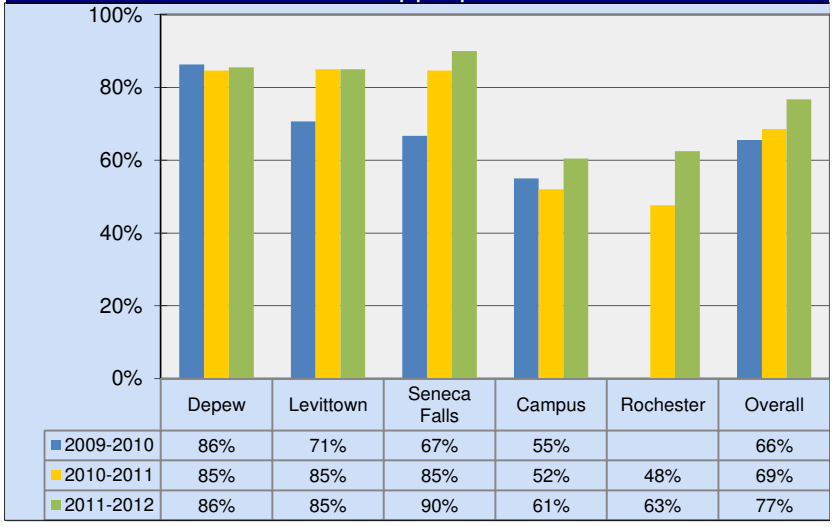
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	86%	94%	64%	65%		73%
2010-2011	89%	88%	88%	68%	64%	77%
2011-2012	95%	94%	92%	72%	60%	82%

Outcome Measurement Appropriate: Overall - Current



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	90%	96%	89%	48%	80%	81%
Winter 2012	81%	74%	91%	73%	45%	73%

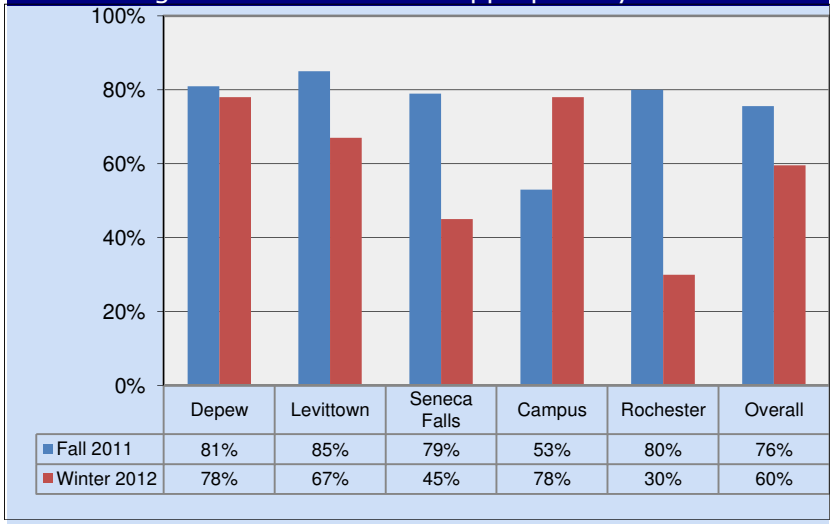
Outcome Measurement Appropriate: Overall - Annual



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	86%	71%	67%	55%		66%
2010-2011	85%	85%	85%	52%	48%	69%
2011-2012	86%	85%	90%	61%	63%	77%

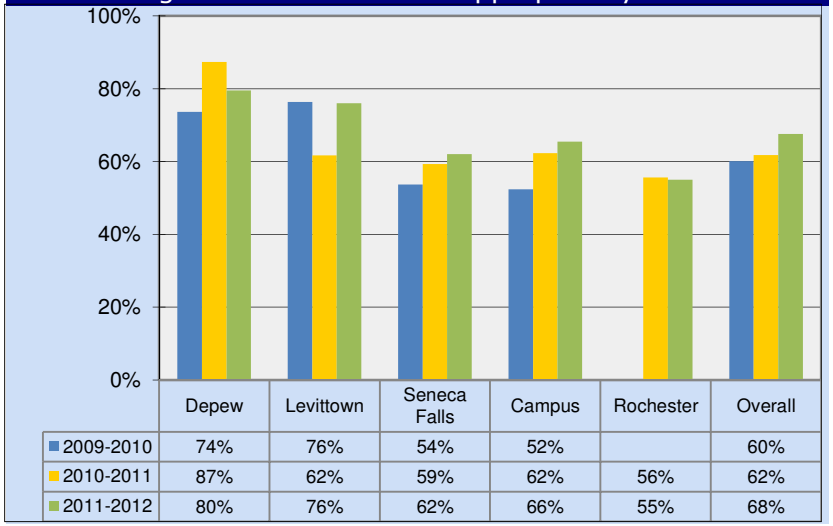
Quality Assurance Panel
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Management Plan Modified Appropriately -Current



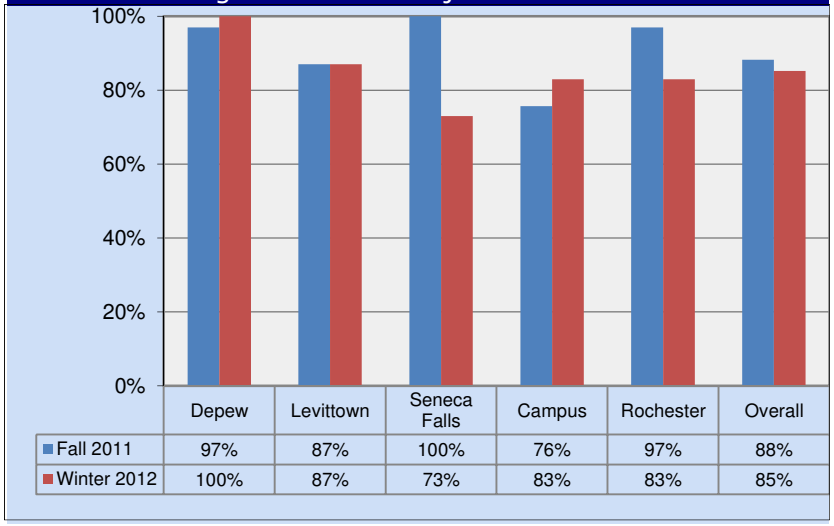
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	81%	85%	79%	53%	80%	76%
Winter 2012	78%	67%	45%	78%	30%	60%

Management Plan Modified Appropriately -Annual



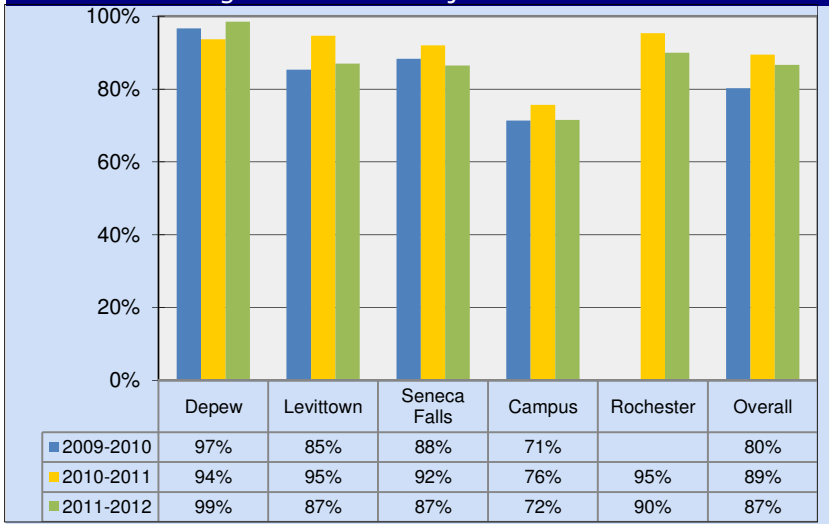
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	74%	76%	54%	52%		60%
2010-2011	87%	62%	59%	62%	56%	62%
2011-2012	80%	76%	62%	66%	55%	68%

Progress Notes: Subjective - Current



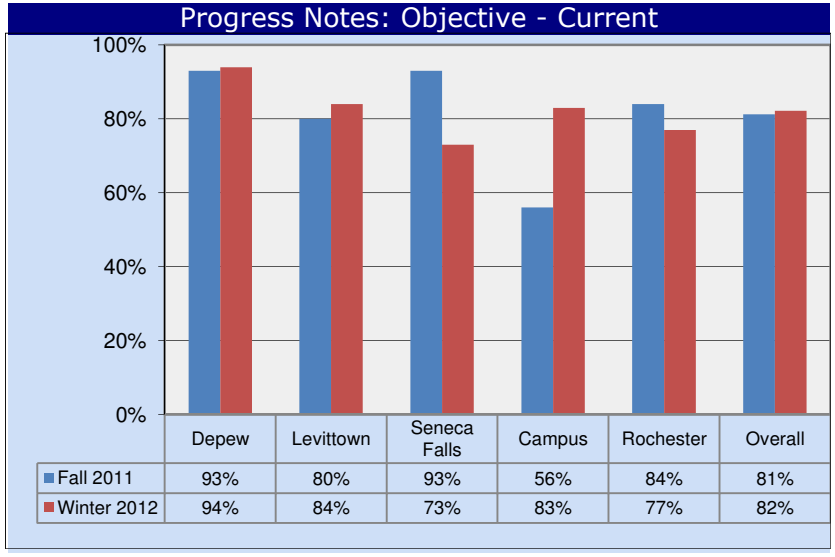
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	97%	87%	100%	76%	97%	88%
Winter 2012	100%	87%	73%	83%	83%	85%

Progress Notes: Subjective - Annual

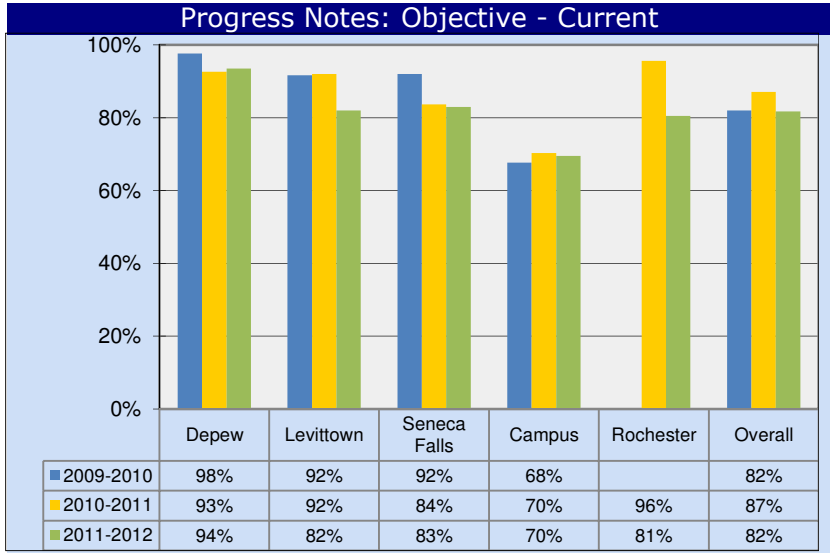


	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	97%	85%	88%	71%		80%
2010-2011	94%	95%	92%	76%	95%	89%
2011-2012	99%	87%	87%	72%	90%	87%

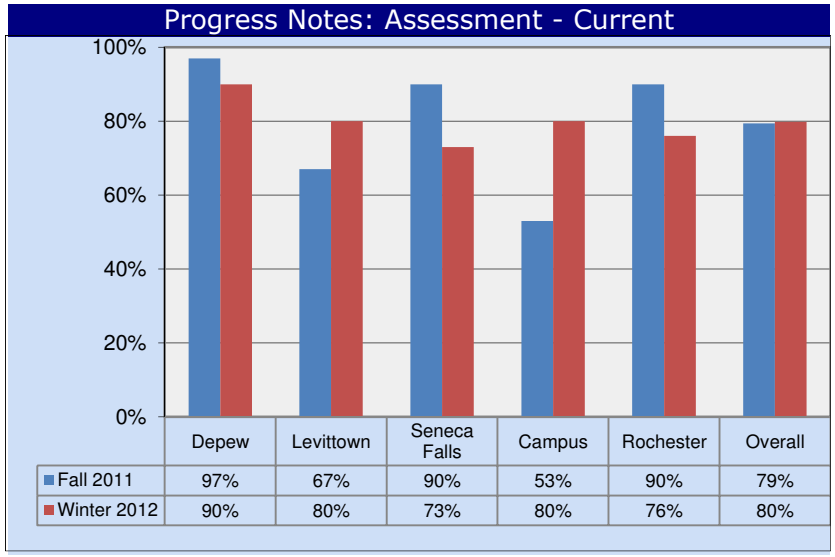
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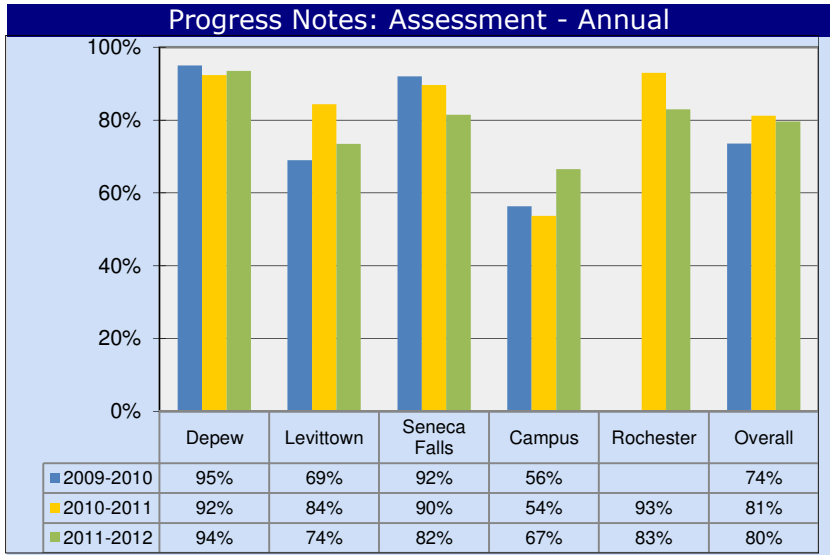
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	93%	80%	93%	56%	84%	81%
Winter 2012	94%	84%	73%	83%	77%	82%



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	98%	92%	92%	68%		82%
2010-2011	93%	92%	84%	70%	96%	87%
2011-2012	94%	82%	83%	70%	81%	82%

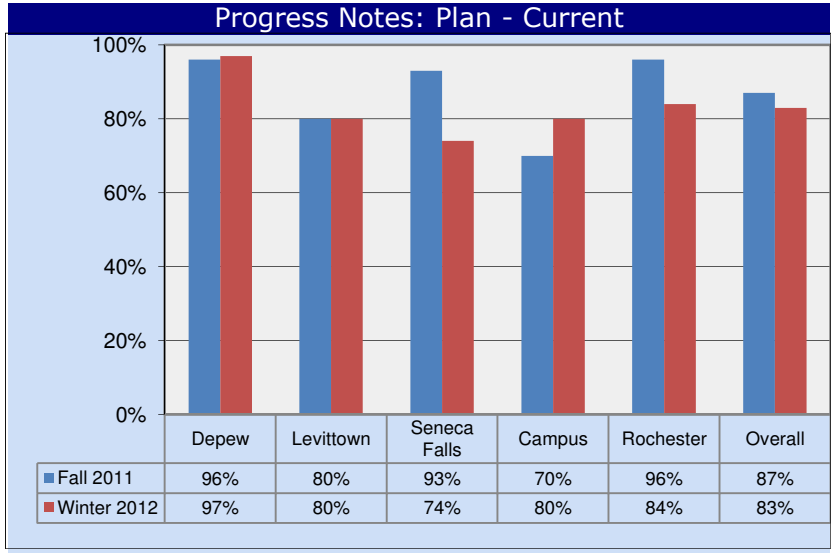


	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	97%	67%	90%	53%	90%	79%
Winter 2012	90%	80%	73%	80%	76%	80%

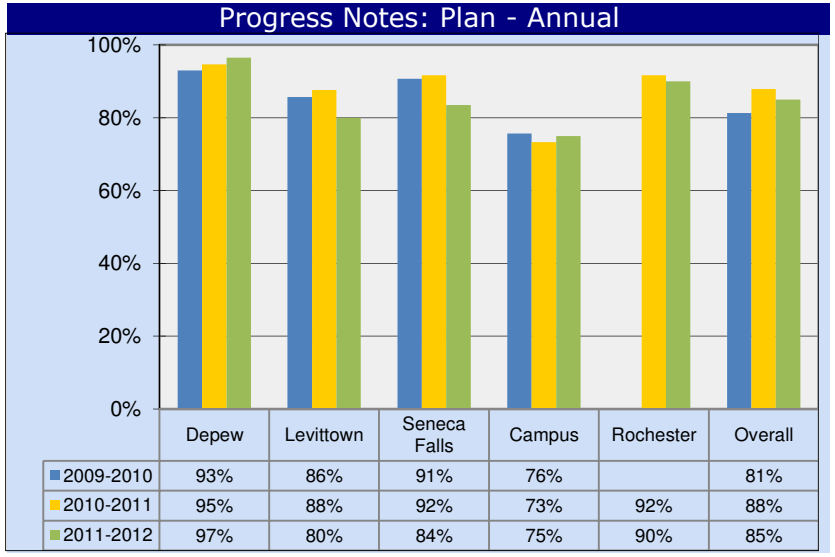


	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	95%	69%	92%	56%		74%
2010-2011	92%	84%	90%	54%	93%	81%
2011-2012	94%	74%	82%	67%	83%	80%

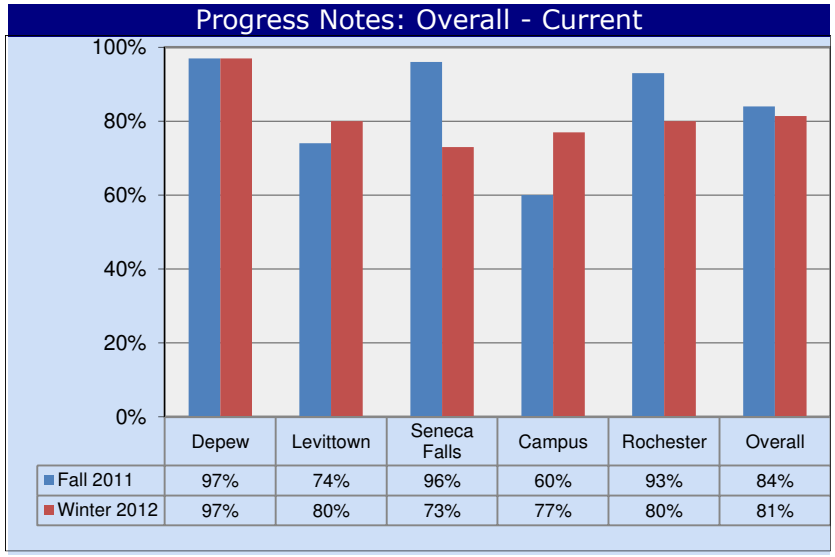
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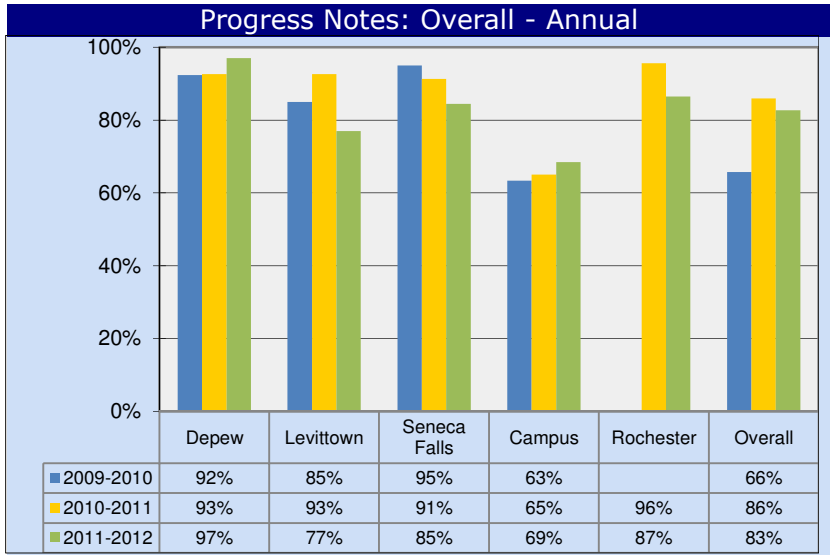
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	96%	80%	93%	70%	96%	87%
Winter 2012	97%	80%	74%	80%	84%	83%



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	93%	86%	91%	76%		81%
2010-2011	95%	88%	92%	73%	92%	88%
2011-2012	97%	80%	84%	75%	90%	85%

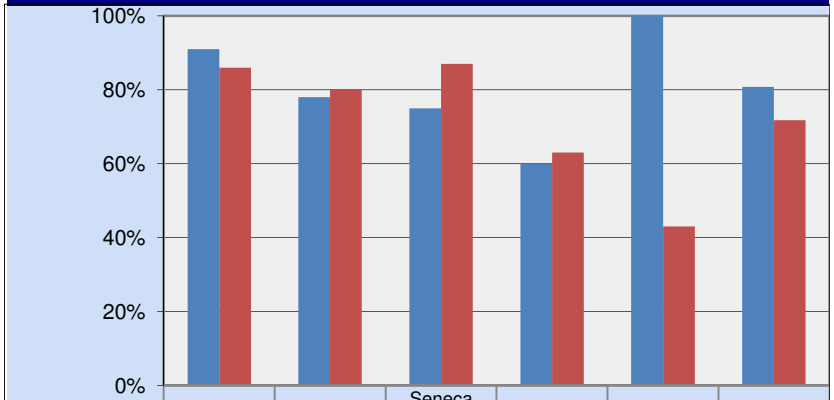


	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	97%	74%	96%	60%	93%	84%
Winter 2012	97%	80%	73%	77%	80%	81%



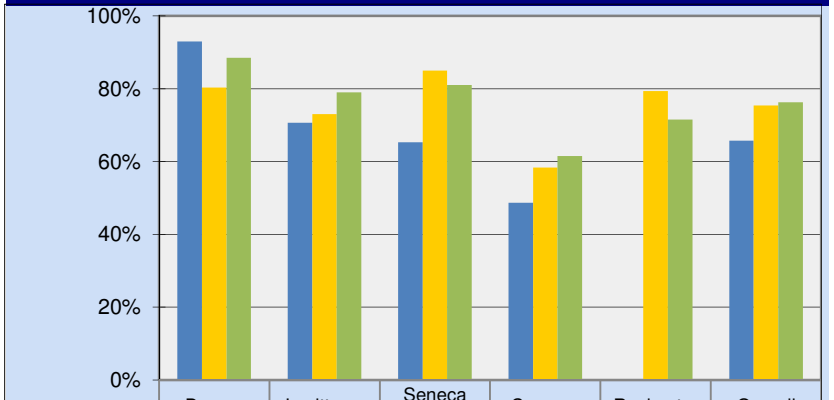
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	92%	85%	95%	63%		66%
2010-2011	93%	93%	91%	65%	96%	86%
2011-2012	97%	77%	85%	69%	87%	83%

Management Benefit Documented: Response to Treatment - Current



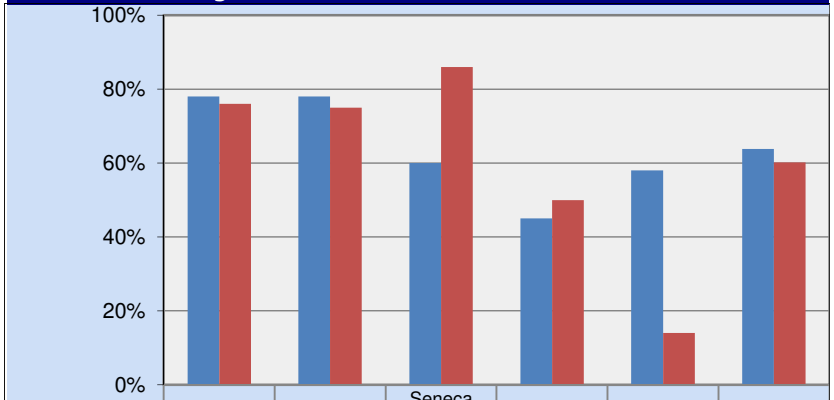
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	91%	78%	75%	60%	100%	81%
Winter 2012	86%	80%	87%	63%	43%	72%

Management Benefit Documented: Response to Treatment - Annual



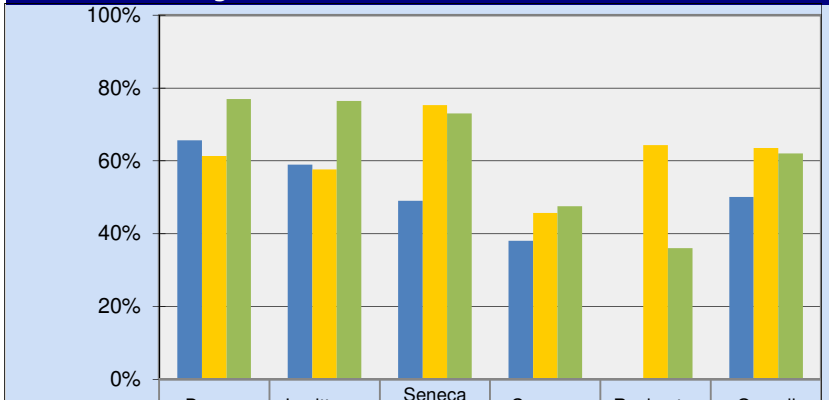
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	93%	71%	65%	49%		66%
2010-2011	80%	73%	85%	58%	79%	75%
2011-2012	89%	79%	81%	62%	72%	76%

Management Benefit Documented: Relationship to established goals and outcome measurement- Current



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	78%	78%	60%	45%	58%	64%
Winter 2012	76%	75%	86%	50%	14%	60%

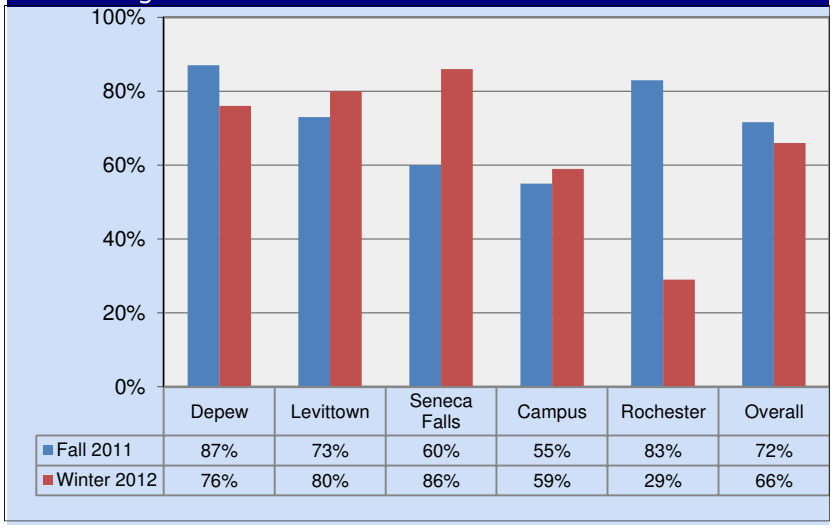
Management Benefit Documented: Relationship to established goals and outcome measurement - Annual



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	66%	59%	49%	38%		50%
2010-2011	61%	58%	75%	46%	64%	64%
2011-2012	77%	77%	73%	48%	36%	62%

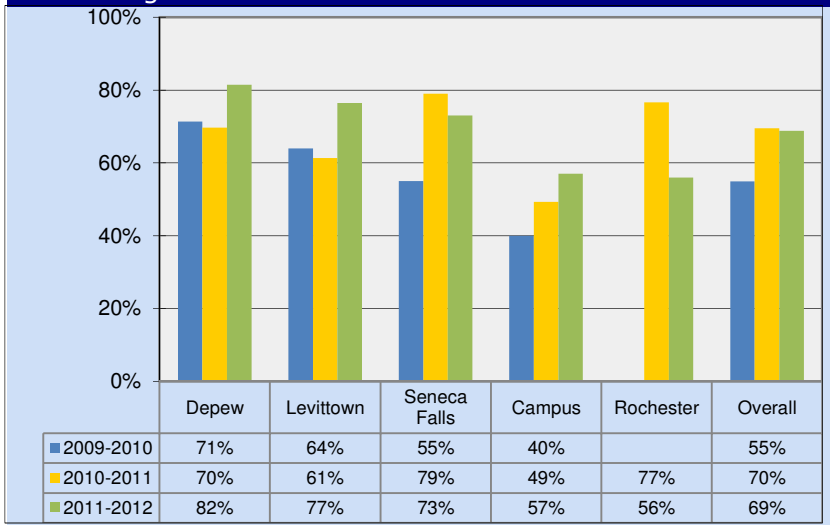
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Management Benefit Documented: Overall - Current



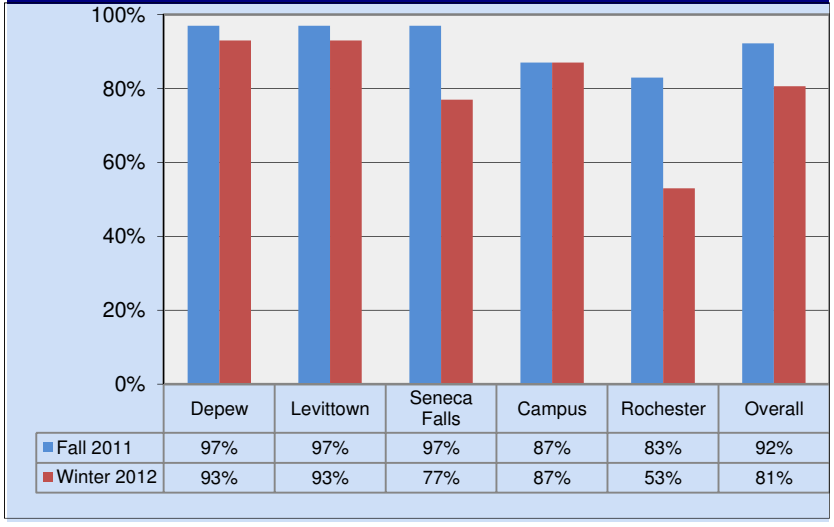
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	87%	73%	60%	55%	83%	72%
Winter 2012	76%	80%	86%	59%	29%	66%

Management Benefit Documented: Overall - Annual



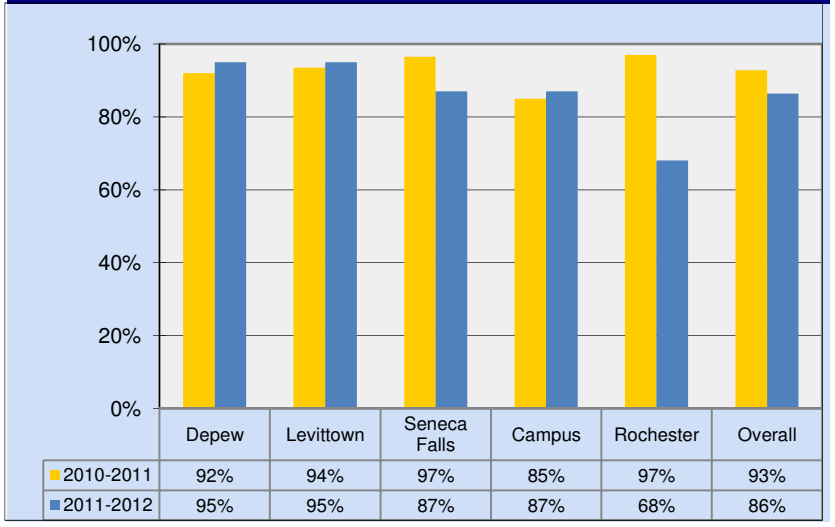
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2009-2010	71%	64%	55%	40%		55%
2010-2011	70%	61%	79%	49%	77%	70%
2011-2012	82%	77%	73%	57%	56%	69%

Documentation Supports Billing: Billing Matches # of Visits Recorded - Current



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	97%	97%	97%	87%	83%	92%
Winter 2012	93%	93%	77%	87%	53%	81%

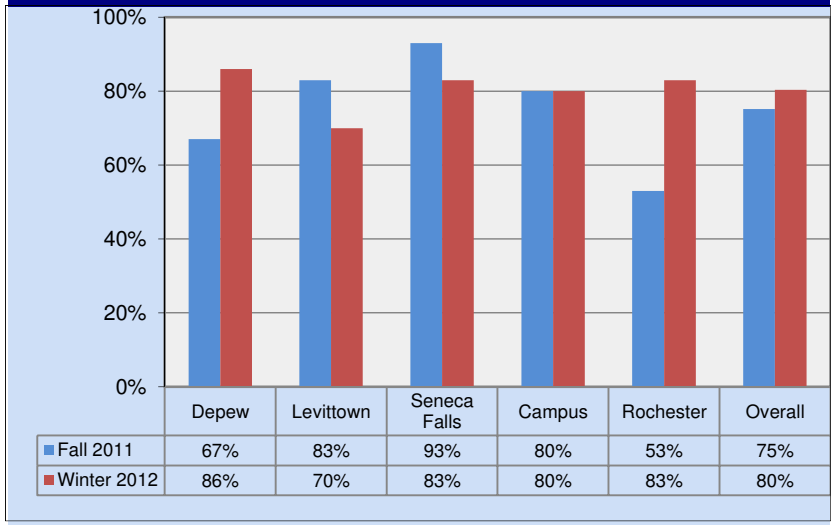
Documentation Supports Billing: Billing Matches # of Visits Recorded - Annual



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2010-2011	92%	94%	97%	85%	97%	93%
2011-2012	95%	95%	87%	87%	68%	86%

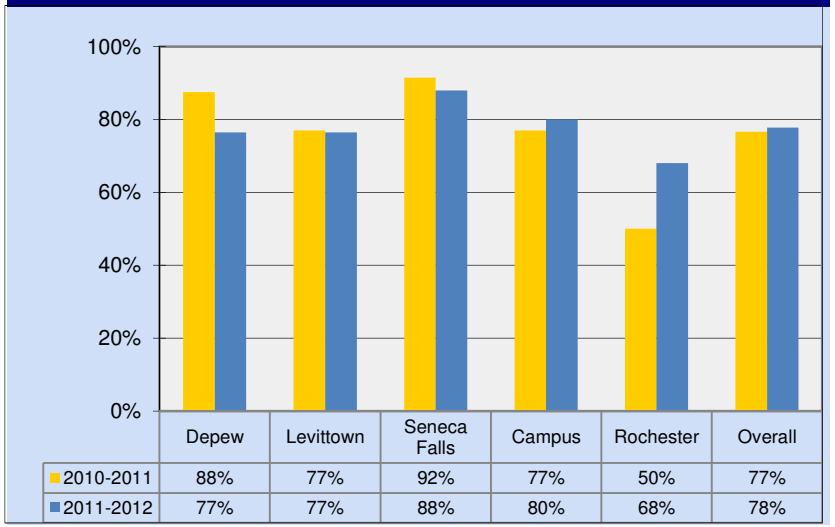
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Documentation Supports Billing: Billing Matches Procedures Recorded - Current



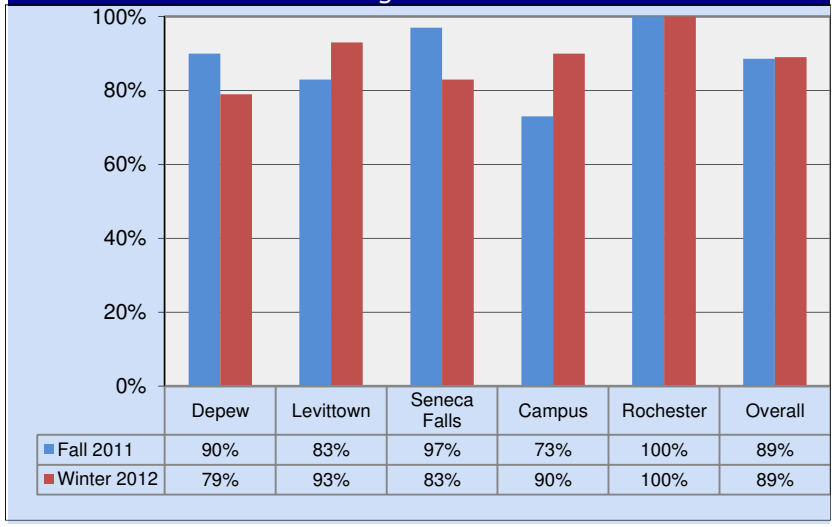
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	67%	83%	93%	80%	53%	75%
Winter 2012	86%	70%	83%	80%	83%	80%

Documentation Supports Billing: BillingMatches Procedures Recorded - Annual



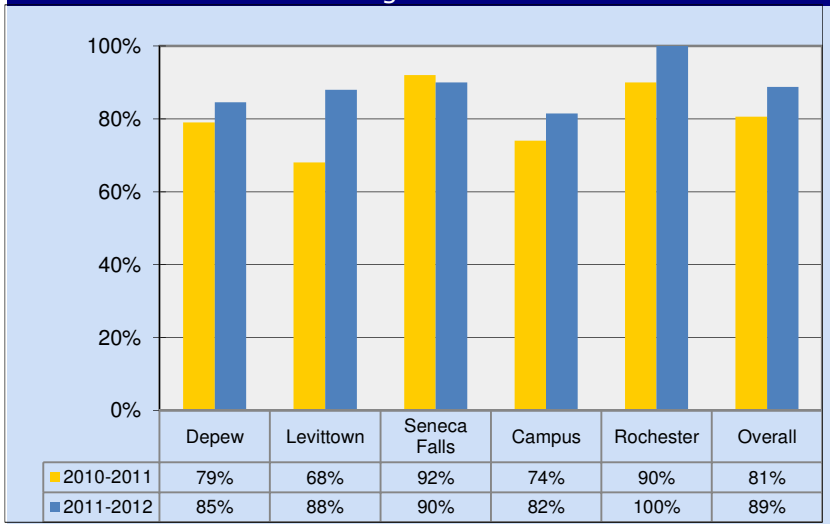
	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2010-2011	88%	77%	92%	77%	50%	77%
2011-2012	77%	77%	88%	80%	68%	78%

Documentation Supports Billing: Dx Chart Code Matches Billing - Current



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
Fall 2011	90%	83%	97%	73%	100%	89%
Winter 2012	79%	93%	83%	90%	100%	89%

Documentation Supports Billing: Dx Chart Code Matches Billing - Annual



	Depew	Levittown	Seneca Falls	Campus	Rochester	Overall
2010-2011	79%	68%	92%	74%	90%	81%
2011-2012	85%	88%	90%	82%	100%	89%